

## Thematic Areas of Collaboration

OpA Thematic Area	Expected Outcomes
<b>Theme:</b> Incident Command/Management <b>Description:</b> a collaborative review of Incident Command/Management arrangements leading to enhanced command resilience, competence, inter/intra-operability, debriefing, monitoring and peer audit.	Through collaboration, the outcome will result in seamless cross-border working, improved inter-agency command arrangements and increased officer capacity and resilience through mutual shared command/specialist officer functions.
<b>Theme:</b> Integrated Risk Management Planning <b>Description:</b> the development of a collaborative approach to IRMP necessary to address requirements of the FRS National Framework including the review/development of community focused Response, Protection and Prevention targets and standards.	Sharing knowledge, expertise and resource, the outcome will result in a common agreed approach to IRMP, seamless cross-border working, improved inter-agency command arrangements and increased officer capacity and resilience through mutual shared command/ specialist officer functions.
<b>Theme:</b> Training & Development <b>Description:</b> a coordinated collaborative approach to training and formal accreditation/peer review (where appropriate) to enhance service delivery in Incident Command, Cross-Border/Inter-Agency working, Technical Fire Safety and Health & Safety.	The delivery of a collaborative training policy and joint training (where appropriate), leading to uniformity of approach and service delivery efficiencies. The outcome will also include formal accreditation/peer review (where appropriate) to provide community assurance.
<b>Theme:</b> Data Management <b>Description:</b> the effective, efficient and secure use of data to aid resilience and reliability both at incidents and corporately. The actions required will also address policy, user training and data integration (software/hardware and data sharing between agencies).	The outcome will enable the seamless, secure and timely transmission of data on agreed standardised resilient software/hardware. This will aid inter/intra-operability and in particular operational intelligence between fire and rescue services and partner agencies.
<b>Description:</b> Improvements in the quality of data from CFRMIS, IRS and the Command and Control System, and the ability to 'join up' that to provide a holistic approach to all aspects of the Service.	Accurate and timely information that is available and accessible from all areas of the organisation and can be used to target the Service's resources at those most in need in the community.
<b>Theme:</b> Policy Alignment <b>Description:</b> a coordinated collaborative approach to generic service issues such as Health and Safety, Equality & Diversity (process and assessments), Risk Assessments, Personal Development Records and Service Policy Instructions (Protection).	As an outcome of partnership working and critical friend challenge, both Services will adopt recognised best practice and common operating procedures in a variety of policy areas where economies of scale and service improvements are identified.
<b>Theme:</b> Fire Control <b>Description:</b> Utilising the agreed ' <i>Memorandum of Understanding</i> ' arrangements, secure an efficient, effective, robust and resilient command and control infrastructure for the West Mercia area.	Working in partnership through the agreed 'MoU' project, both Services will share a single, resilient command and control infrastructure operated from two locations. The outcome will enable seamless despatch and management of resources anywhere within the 'West Mercia' area.