

19. Best Value, Policy and Performance Committee Report

Purpose of report

1. To inform Members of the proceedings of the Committee Meetings held on 8 September and 30 November 2009.
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Recommendations

The Best Value, Policy and Performance Committee recommends that the Authority notes the proceedings of the Committee Meetings held on 8 September and 30 November 2009.

End of Year Report for 2008/09

2. The Head of Planning and Performance presented an end of year Report for 2008/09 summarising progress against our Performance Indicators, Corporate Objectives and Corporate Projects during 2008/09. The number of incidents in 2008/09 was down 10%, and was the best ever yearly performance in terms of all incidents attended.
3. The main successes for the year were:
 - (i) The reduction in the number of False Alarms;
 - (ii) The reduction in the number of Primary Fires; and
 - (iii) The increase in the percentage of uniform staff employed from black and minority ethnic communities.
4. The areas identified as needing attention were:
 - (i) Accidental Dwelling Fires; and
 - (ii) Wholetime Uniformed Staff Sickness.
5. Key projects delivered in 2008/09 were:
 - (i) Electronic Data Recording for Home Fire Safety Checks;
 - (ii) Performance Management System (CorVu);
 - (iii) Retained Duty System Review; and
 - (iv) Implementation of the Incident Recording System.

Performance Analysis Quarter 1 and Quarter 2 2009/10

6. The Committee noted the performance information for the first 2 quarters of 2009/10, in particular the reduction in the number of incidents reported for the first 2 Quarters and a substantial reduction in the number of staff days lost through sickness.

Performance Management Framework

7. The Head of Planning and Performance briefed the Committee on the new Performance Management Framework used by the Service to drive forward continuous improvement.

Equality & Diversity

8. The Committee noted a report which presented the Diversity Recruitment Targets for the Service to 2013, focussing on recruitment from minority ethnic groups and recruitment of women into the operational sector. It was also noted that the Fire Service specific Equality Framework would be formally launched by the CFOA/IDeA on the 7/ 8 December 2009.

Supporting Information

Background Papers – Agenda and papers for the Best Value, Policy and Performance Committee Meetings held on 8 September 2009 and 30 November 2009.

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