

Report of the Head of Community Risk & Training

10. Community Risk Activity Reporting

Purpose of report

1. This report presents a proposal to incorporate Community Risk activity data within the quarterly performance reports to Policy and Resources Committee.
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Recommendation

It is recommended that Members endorse the proposal to incorporate Community Risk activity data within the Quarterly Performance Report from Quarter 1, 2016-17.

Introduction and Background

2. Members currently receive quarterly performance reports covering operational activity; attendance at fires, special services and false alarms. The reports also include data on staff sickness, attendance standards and retained firefighter availability. Information on community and fire safety activities is currently reported on a more ad hoc basis.

Proposal

3. Following a fire safety presentation to the Fire Authority by the Head of Community Risk and Training on 16 December 2015, Members indicated a desire to receive regular community risk activity data. It is proposed that data on the Community Risk department's prevention and protection activities be included in the quarterly performance reports.
4. At present, quarterly performance reports provide Members with information concerning incident trend analysis covering the number and type of incidents we are attending, and whether the number of incidents is increasing or decreasing. By incorporating data on the Community Risk department's prevention and protection activities, Members will have a more informed picture of the wide range of actions the Service undertakes to make the two counties communities safer through working towards reducing the overall number of incidents.
5. The additional Community Risk information will provide key activity data in areas such as Home and Business Fire Safety Checks, Signposting activities and community safety events and campaigns during the quarter. It should be noted the Service currently focuses on the quality of the community risk activity rather than quantity completed due to the complexity and multi-faceted needs of the target audience, therefore there are no specific quarterly targets set.

6. If approved, officers will prepare an appropriate reporting template in readiness for the start of the new financial year, an example is shown in Appendix 1, with an example template key shown in Appendix 2.

Conclusion/Summary

7. The proposal to incorporate Community Risk activity data within the Quarterly Performance Reports will bring together operational response, prevention and protection data into a single document. It will provide Members and the public with information and will give a snapshot of how well the Service is delivering its aim of keeping communities and firefighters safe.

Corporate Considerations

Resource Implications (identify any financial, legal, property or human resources issues)	The proposed activity data will be provided by the Services Community Risk team, and incorporated into the Quarterly reports by the Performance & Information team.
Strategic Policy Links (identify how proposals link in with current priorities and policy framework and if they do not, identify any potential implications).	The proposal will help to demonstrate how the Service delivers the Core Purpose of 'Our Strategy'.
Risk Management / Health & Safety (identify any risks, the proposed control measures and risk evaluation scores).	None.
Consultation (identify any public or other consultation that has been carried out on this matter)	None.
Equalities (has an Equalities Impact Assessment been completed? If not, why not?)	No, the report concerns the provision of performance information.

Supporting Information

None

Contact Officer

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HWFRS Community Risk Activity

 <p>HFSCs</p> <table border="1"> <tr> <td>This month</td> <td>310</td> </tr> <tr> <td>Year to date</td> <td>3584</td> </tr> </table>	This month	310	Year to date	3584	 <p>Standard Smoke Alarms</p> <table border="1"> <tr> <td>This Month</td> <td>550</td> </tr> <tr> <td>Year to date</td> <td>1800</td> </tr> </table>	This Month	550	Year to date	1800	 <p>Wifi Hearing Impaired Smoke Alarms</p> <table border="1"> <tr> <td>This Month</td> <td>210</td> </tr> <tr> <td>Year to date</td> <td>775</td> </tr> </table>	This Month	210	Year to date	775	 <p>BFSCs</p> <table border="1"> <tr> <td>This month</td> <td>89</td> </tr> <tr> <td>Year to date</td> <td>504</td> </tr> </table>	This month	89	Year to date	504	 <p>INTELS from BFSCs</p> <table border="1"> <tr> <td>This month</td> <td>n/a</td> </tr> <tr> <td>Year to date</td> <td>n/a 2014-15</td> </tr> </table>	This month	n/a	Year to date	n/a 2014-15
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 <p>Signposting</p> <table border="1"> <tr> <td>This month</td> <td>75</td> </tr> <tr> <td>Year to date</td> <td>1226</td> </tr> </table>	This month	75	Year to date	1226	 <p>Arson Referrals</p> <table border="1"> <tr> <td>This month</td> <td>5</td> </tr> <tr> <td>Year to date</td> <td>35</td> </tr> </table>	This month	5	Year to date	35	 <p>Fire Setter Referrals</p> <table border="1"> <tr> <td>This month</td> <td>2</td> </tr> <tr> <td>Year to date</td> <td>43</td> </tr> </table>	This month	2	Year to date	43	 <p>Building Reg Consultations</p> <table border="1"> <tr> <td>This month</td> <td>61</td> </tr> <tr> <td>Year to date</td> <td>548</td> </tr> </table>	This month	61	Year to date	548	 <p>Fire Investigation</p> <table border="1"> <tr> <td>This month</td> <td>4</td> </tr> <tr> <td>Year to date</td> <td>98</td> </tr> </table>	This month	4	Year to date	98
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 <p>Public Engagement (total no. of people)</p> <table border="1"> <tr> <td>This month</td> <td>669</td> </tr> <tr> <td>Year to date</td> <td>7931</td> </tr> </table>	This month	669	Year to date	7931	 <p>CR Media Campaigns</p> <table border="1"> <tr> <td>This month</td> <td>1</td> </tr> <tr> <td>Year to date</td> <td>51</td> </tr> </table>	This month	1	Year to date	51	 <p>Community Safety Activity (CE1 hours)</p> <table border="1"> <tr> <td>This month</td> <td>561</td> </tr> <tr> <td>Year to date</td> <td>7395</td> </tr> </table>	This month	561	Year to date	7395	 <p>Licensing Apps</p> <table border="1"> <tr> <td>This month</td> <td>19</td> </tr> <tr> <td>Year to date</td> <td>202</td> </tr> </table>	This month	19	Year to date	202	 <p>CR 0800</p> <table border="1"> <tr> <td>This month</td> <td>117</td> </tr> <tr> <td>Year to date</td> <td>2150 from 5/14</td> </tr> </table>	This month	117	Year to date	2150 from 5/14
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Appendix 2

Example Key to Community Risk Activity Data Sheet



Home Fire Safety Checks

Carried out by both Community Risk department staff and whole-time operational personnel.



Firesetter Referrals

Referrals from partnership agencies for individuals aged up to 16 years, where it is felt there is a risk of fire setting or a particular interest in fire.



Standard Smoke Alarms

Fitted in properties where no additional specialist alarms are needed. One working smoke alarm should be fitted on each floor of a property.



Public Engagement

This is the number of members of the public that have attended events/seminars/groups that Community Risk have been involved in



Wi-Fi Hearing Impaired Smoke Alarms

Fitted in properties where an occupant has a hearing impairment. This can consist of an alarm, vibrating pad and strobe.



CR Media Campaigns

Media releases distributed by the Community Risk department on community safety campaigns.



Signposting

Home Fire Safety Check referrals made by local authority partners, health professionals/



Community Safety Activity (CE1 hours);

recorded hours for operational personnel and Community Risk staff engaged in Community Risk activity & initiatives,

agencies, and voluntary groups

other than Home Fire Safety and Business Fire Safety Checks.



Arson Referrals;
Referrals made to the Community Risk department by both operational personnel and partner agencies. Referrals target those potentially involved in arson activity, with prevention and behavioural change being key in its delivery.



Fire Investigation

Total number of fire investigations completed by level 2 qualified fire investigation officers, and administered by the Community Risk department.



Risk Based Audit Programmes/Visits/Post Fires

The Risk Based Audit Programme (RBAP) is a system that ensures a cross section of business premises are inspected and audited in a timely manner. Post fire audits take place following a fire to ensure fire safety arrangements are adequate.



Twitter

Community Risk regularly tweet fire safety messages and re-tweet relevant media. This is the number of people been captured through social media within the department.



Business Fire Safety Checks

Carried out by both Community Risk department staff and whole-time operational personnel.



CR 0800

Number of telephone calls received to the Community Risk department from public/agencies on the Freephone telephone number.



Intels from BFSCs

Operational safety information obtained during Business Fire Safety Check visits.



Enforcement

The FRS enforces Fire Safety law laid down in Regulatory Reform (Fire Safety) Order 2005, known as the Fire Safety Order (FSO)



Building Regulation Consultations

The FRS is a statutory consultee for proposed building regulations approval. Comments must be made in 15 working days.



Licensing Application Consultations

The FRS is a statutory consultee for premises licence and marriage licence applications. Comments must be made within 28 days.