



HEREFORD & WORCESTER
HWFR
FIRE AND RESCUE SERVICE

Performance Report

Quarter 1 2021-22

Report of the Assistant Director: Prevention



Incident Overview

Q1 2021-22 (1 April – 30 June 2021)



All Incidents

Total

1,768

Change since Q1 2020-21

↓ 1%

Small decrease on Q1 2020-21, and continues to average about 1,790 per Q1 over the last 5 years. The Service also attended 29 'Over The Border' incidents.



Fires

452

↓ 19%

Fewest number of fires in Q1 over the last 5 years, though hot weather in April 2021 brought the highest number of fires in the last 12 months (206 incidents).



Special Services

530

↑ 33%

The increase in Special Service incidents represents a return to pre-pandemic levels following last year's Q1 low of 399 incidents. In Q1 2019-20 the total was 564 incidents.



False Alarms

786

↓ 6%

Small decrease on Q1 2020-21, with fewer people reporting Good Intent False Alarms (103 incidents, a fall of one-third compared to Q1 2020-21).

District Overview

Incidents per District Q1 2021-22



Fire



Special
Service



False
Alarms

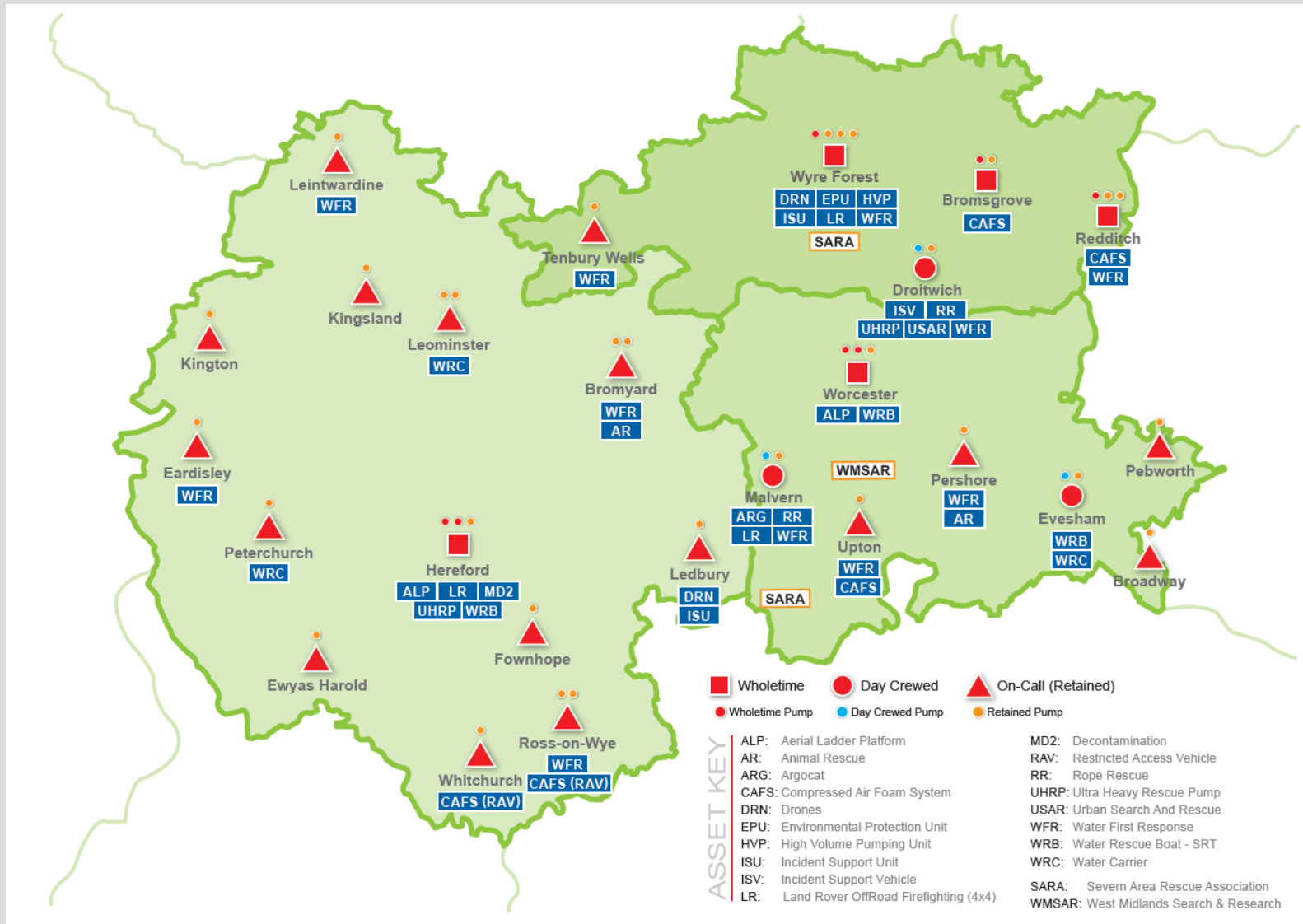


All
Incidents

Change since
Q1 2020-21

North District	209	217	305	731	↓ 4%
South District	124	159	307	590	↓ 2%
West District	119	154	174	447	↑ 6%
Total	452	530	786	1,768	↓ 1%

Asset location



Prevention

Fire Prevention Checks Completed

Q1 2021-22 Q1 2020-21

Home Fire
Safety Visits

539

222

Equipment
Only Checks

114

154

Total Checks

653

376

Safe and Well Check Survey Q1 2021-22

Proportion of Positive
Responses

97.6%

The number of fire prevention checks have continued to increase since the easing of lockdown and the number of referrals from partner agencies gain momentum.

There had been a restricted number of visits to people's home during the first lockdown, but these have now increased by 74% to 653 checks during Q1 2021-22.

We have increased capacity in the Prevention department to undertake more prevention checks.

We continue to work closely with partner agencies and gather feedback from service users on visits we undertake.

Protection

Inspections Completed

	Q1 2021-22	Q1 2020-21
Business Fire Safety Checks	0	1
Technical Fire Safety Activity	499	213
Satisfactory Audit Outcomes	105	5
Total Enforcement Activity	6	2
.....		
Specific Post Fire Audit	24	18
- Within target date	19	16
- Exceeded target date	2	1

Post Fire Audit Survey Q1 2021-22

Proportion of
Positive Responses

87.5%

With businesses restarting following the easing of lockdown restrictions, more inspections have been possible during Q1 2021-22.

The easing of restrictions has also enabled the Risk Based Inspection Programme (RBIP) to gain momentum during the quarter, with 105 completions out of 800 inspections programmed for the full year. Watch Commanders are also being trained to gain Level 3 Certificates in Fire Safety, which will increase capacity to carry out formal inspections from Q3 2021-22.

New building safety legislation has also been introduced, and the department is proactively contacting business leads to highlight their fire safety responsibilities and offer support and signposting to other assistance where needed.

Response - Fires



Primary Fires

219

Primary Fires	Q1 2020-21	Q1 2021-22	Change	
Building Fires	149	129	-20	-13%
Outdoor Fires	65	35	-30	-46%
Vehicle & Transport Fires	32	55	+23	+72%
Total	246	219	-27	-11%

Although the number of Primary Fires has fallen by 11% compared to Q1 2020-21, the number of domestic (dwelling and other residential properties) primary fires remained unchanged (96 incidents recorded in Q1 2019-20 and Q1 2021-22). Despite an increase in vehicle and transport fires following the easing of lockdown restrictions on 12 April 2021, it has yet to reach pre-lockdown levels (75 primary vehicle fires were recorded in Q1 2019-20).

Secondary Fires

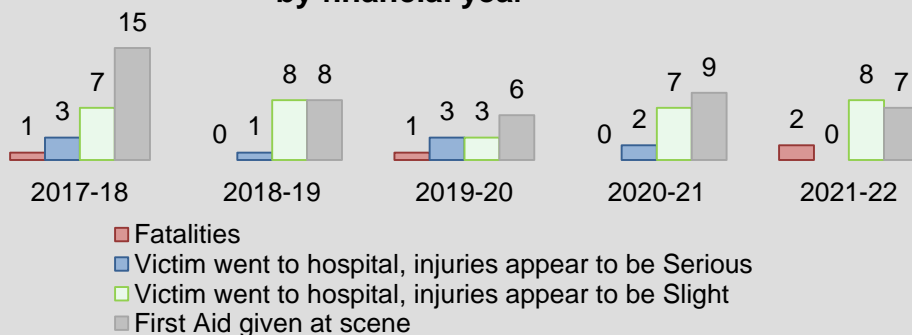
212



Secondary Fires	Q1 2020-21	Q1 2021-22	Change	
Grassland, Woodland and Crop	153	103	-50	-33%
Other Outdoors (including land)	85	60	-25	-29%
Outdoor Structures	47	38	-9	-19%
Buildings & Transport	11	7	-4	-36%
Outdoor Equipment & Machinery	6	4	-2	-33%
Total	302	212	-90	-30%

There was a 30% decrease in secondary fires compared to Q1 in 2020-21. This coincides with unseasonably cool weather during the quarter (apart from one week) and with people continuing to limit their time spent outdoors during the third lockdown.

Primary Fire Injuries and Fatalities in Q1 by financial year

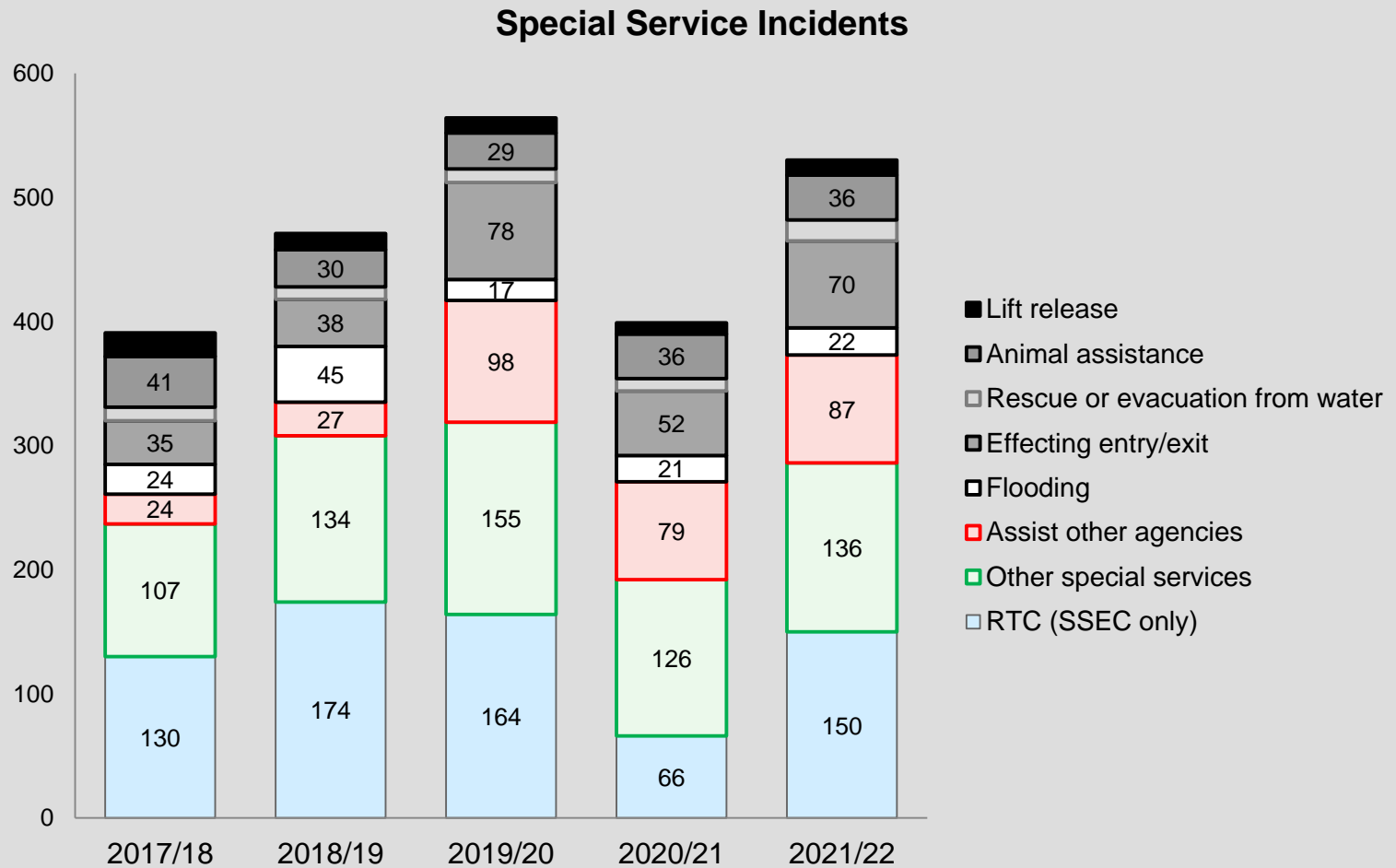


Sadly, two fatalities in primary fires were recorded in Q1 2021-22. Both incidents concerned single occupancy dwellings, where victims were over 70 years old.

Response – Special Services



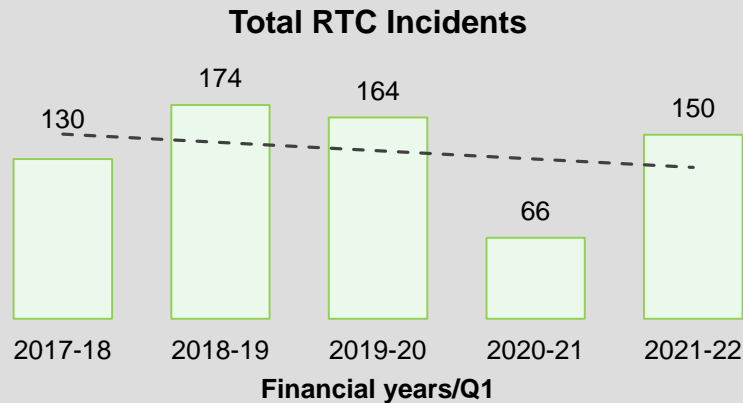
530
Special
Service
incidents
in Q1
2021-22



Response – Road Traffic Collisions

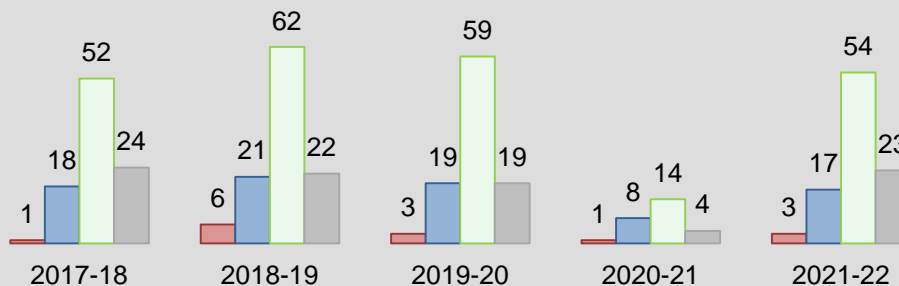


150
RTCs



Whilst the number of RTC incidents showed an overall increase of 127% over Q1 in 2021-22, this is largely a reflection of the dramatic reduction in road use following the first Covid-19 national lockdown on 23 March 2020. Whilst the number of RTC incidents show a gradual return to pre-lockdown levels, there continues to be an overall downward trend in RTC numbers.

RTC Injuries and Fatalities in Q1 by financial year



- Fatalities
- Victim went to hospital, injuries appear to be Serious
- Victim went to hospital, injuries appear to be Slight
- First Aid given at scene

As expected RTC fatalities and injuries increased in Q1 2021-22 due to increased road use when compared to the reduced road use following the lockdown restrictions in March 2020.

Response – Attendance Standard



	Q1 2021-22	Q1 2020-21
Primary Building Fires	129	148

Attendance Standard
First fire appliance attendance at Primary Building Fires within 10 minutes



Attendance within 10 minutes	58	45.7%	85	57.4%
Attendance outside 10 minutes	69*		63	

* 2 incidents discarded due to lack of information.

Average Attendance time** (min:sec)	10:52***	09:53***
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** Time of call to arrival at scene.

Call handling time	01:39	01:17
Turnout time	03:55	02:24
Travel time	05:17	06:11

*** It should be noted that these are three independent averaged values, and therefore may not always add up.

		<u>No. of incidents</u>
Reasons for not meeting Attendance Standard	Travel distance to the incident	28
	Turn in time (On Call and Day Crew only)	19
	Appliance not booked in attendance	9
	Responding at normal road speed (AFAs)	7
	Other	6

Response - On Call Appliance Availability



First On Call Appliance **90.23%**

All On Call Appliances **84.54%**

**First On Call
Appliance
Availability
Q1 2020-21**

94.99%

On Call Appliance Availability Q1 2021-22

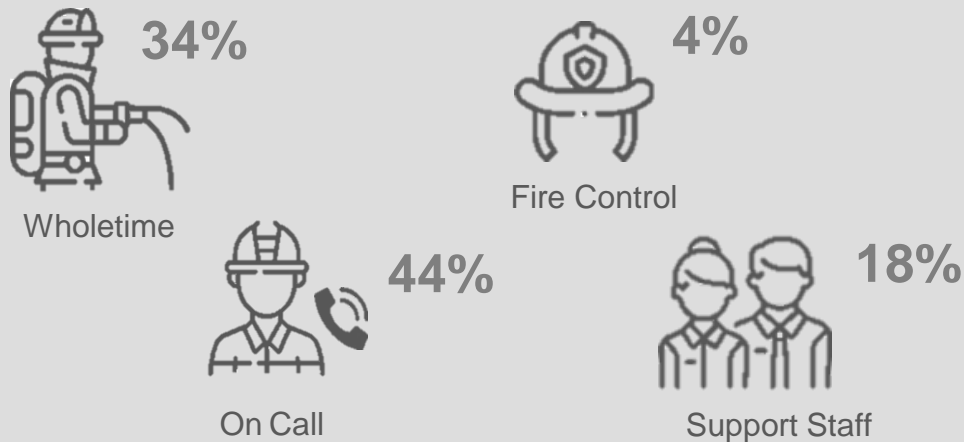
For Q1 2021-22, the first On Call appliance availability was 90.23%.

When looking at all On Call appliance availability for each fire station, there have been some changes since the previous year:

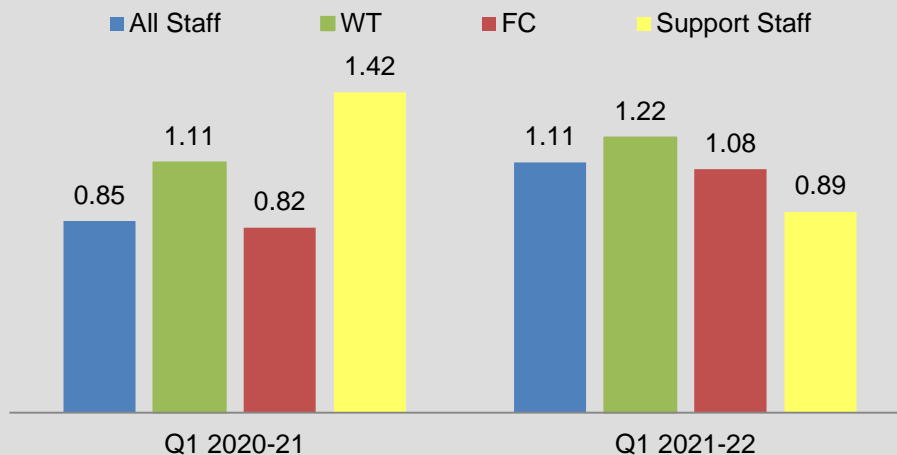
- Bromsgrove, Evesham and Worcester have all dropped below 85%
- Both Droitwich and Malvern dropped below 75%
- Broadway continued to have the lowest availability, remaining at the same level of 53%
- Ross-on-Wye continued to achieve 100% availability

People

Overall Workforce Profile

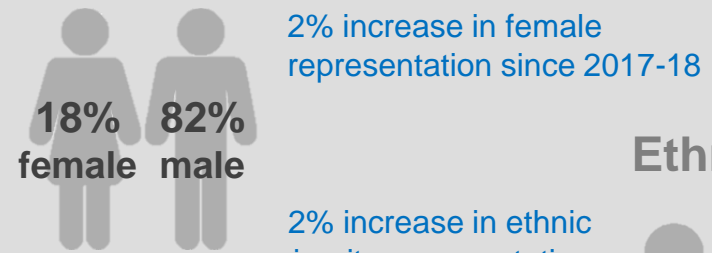


Absence levels (days lost per person)



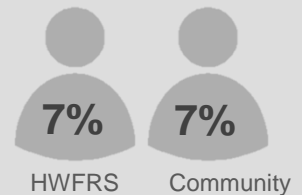
*All sickness data does not include Covid-19

Equalities



Ethnicity

2% increase in ethnic minority representation since 2017-18



Days/ Shifts Lost

	Wholetime	Fire Control	Support Staff
Short Term Absence	120.5 41%	25 100%	37.86 38%
Long Term Absence	172 59%	0 0%	61 62%

Top 3 Reasons for Absence

- Other causes
- Musculo-Skeletal - back
- Musculo-Skeletal - lower limb