

16. Best Value, Policy and Performance Committee Report

Purpose of report

1. To inform the Authority of the proceedings of the Committee Meeting held on 8 September 2010

Recommendation

The Best Value, Policy and Performance Committee recommends that the Authority notes the proceedings of the Committee Meeting held on 8 September 2010.

Quarter 1 2010/11 Performance Analysis

2. The Committee monitors performance data and information on a quarterly basis and received the Quarter 1 2010/11 Performance Analysis at its meeting on 8 September 2010. The analysis showed the lowest number of incidents attended over the same quarter for the last 5 years and has already been noted by the Authority in the Chief Fire Officer's Service Report (Agenda item no. 7).
3. The Meeting considered the exceptions which the analysis identified, including the following:
 - There was 1 death in an accidental dwelling fire in the Quarter; the Service carries out a thorough investigation of all fire deaths.
 - There were 7 injuries resulting from accidental dwelling fires and 4 of these injuries happened at one incident – the Service also proposes to investigate all incidents attended where injuries resulted from fire.
 - There was a high concentration of incidents in the Redditch area and the Service is working with its Partners in the area, as well as the Crime and Disorder Reduction Partnership, to address this. It is expected that this work will be reflected in future analysis.
 - There was a welcome decrease in the number of callouts to false alarms from automated fire alarms.
 - Reduced recruitment rates were curbing the ability of the Service to reach targets for the number of women firefighters and recruitment from black and ethnic minority communities.
 - The Service was responsible for 18,000 fire hydrants and was experiencing delays in testing and inspecting them. This was due to budgetary concerns, and a cost-effective solution was being sought.

Background Papers – Agenda and papers for the Best Value, Policy and Performance Committee Meeting held on 8 September 2010.

Contact Officer

Lucy Phillips, Deputy Chief Fire Officer
(0845 12 24454)
Email: lphillips@hwfire.org.uk