Core Principle C:

Defining outcomes in terms of sustainable economic, social and environmental benefits

Supporting Principle	Behaviours and actions that demonstrate good governance in practice	Evidence of compliance	Status of compliance	Progress on 2022/23 Actions	2023/24 Actions
Defining outcomes	Having a clear vision, which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation's overall strategy, planning and other decisions	• Core Strategies – Response, Prevention, Protection • Annual Service Review • Annual Service Plan • Annual Statement of Assurance • Performance Management Framework	→	There were no actions identified for 2021/21	
	Specifying the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer	• Previous consultations e.g. Wyre Forest Hub Consultation, CRMP, Day Crewing Plus, Attendance Performance Measure	→	There were no actions identified for 2022/23	
	Delivering defined outcomes on a sustainable basis within the resources that will be available	• Medium Term Financial Plan • Annual Service Review • Annual Service Plan	→	There were no actions identified for 2022/23	

Supporting Principle	Behaviours and actions that demonstrate good governance in practice	Evidence of compliance	Status of compliance	Progress on 2022/23 Actions	2023/24 Actions
		• Environmental Sustainability Plan 2021-2025			
	Identifying and managing risks to the achievement of outcomes	• Strategic Risk Register • Programme Support in place • Internal Audit • External Audit • Audit & Standards Committee • Responding based on risk e.g. CRMP • Graded response policy	→	There were no actions identified for 2022/23	
	Managing service users' expectations effectively with regard to determining priorities and making the best use of the resources available	• CRMP Consultation • Day Crewing Plus Consultation • Attendance Performance Measure consultation	→	There were no actions identified for 2022/23	
Sustainable economic, social and environmental benefits	Considering and balancing the combined economic, social and environmental impact of policies and plans when taking decisions about service provision	• Annual Service Review • Annual Service Plan • Environmental Sustainability Plan	→	There were no actions identified for 2022/23	
	Taking a longer-term view with regard to decision making, taking account of risk and acting	• Core Strategies for Prevention, Protection and Response	→	There were no actions identified for 2022/23	

Supporting Principle	Behaviours and actions that demonstrate good governance in practice	Evidence of compliance	Status of compliance	Progress on 2022/23 Actions	2023/24 Actions
	transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints	- Asset Management Strategy - Fleet Strategy - Authority meetings held in public and decisions published - External Audit Plan - ICT Strategy - People Strategy 2022-2025 - Property Strategy - Reserves Strategy			
	Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs	Medium Term Financial Plan, Council Tax Precept	→	There were no actions identified for 2022/23	
	Ensuring fair access to services	- Core Code of Ethics – we value diverse communities - Equality Objectives - Equality Impact Assessments	→	There were no actions identified for 2022/23	

Supporting Principle	Behaviours and actions that demonstrate good governance in practice	Evidence of compliance	Status of compliance	Progress on 2022/23 Actions	2023/24 Actions
		• Public Sector Equality Duty • Your Right to Know section of website • Targeting vulnerable groups e.g. Home Fire Safety Checks • Positive Action • Service Mission and Vision • Safeguarding Training • Safeguarding Guidance			