

Causes of Delays Within and Outside of HWFRS' Influence

| Cause of Delay | Within HWFRS' Influence |
|--|-------------------------|
| Road obstruction/road closure/road works/temp traffic controls or heavy traffic conditions | No |
| Difficulty in locating incident address | No |
| Turn in time (On-Call including Day crewing at night) | Yes |
| Travel distance to the incident | No |
| Traffic conditions causing delayed turn in time to stations (On-Call and Day Crewed only) | No |
| Responding at normal road speed | No |
| Incident location outside of own Station Ground | No |
| Mobilised to incorrect address | No |
| Dressing in specialist PPE | Yes |
| Weather conditions / Road conditions | No |
| Appliance not booked in attendance | Yes |
| Mobilising Error | Yes |
| Incident outside 20 minute APM zone | No |
| Turn out time | Yes |
| Mobilised from other location (not on home station) | No |
| Spate Conditions | No |
| Incorrect or insufficient information passed to Fire Control on initial call | No |
| Mobilised from other location (not from home station) | No |
| Training event delaying turn out, i.e. drilling | No |
| Simultaneous incident | No |
| Insufficient crew due to numbers of crew available | Yes |
| Failed alerters / Turnout system | Yes |
| Essential training | No |