

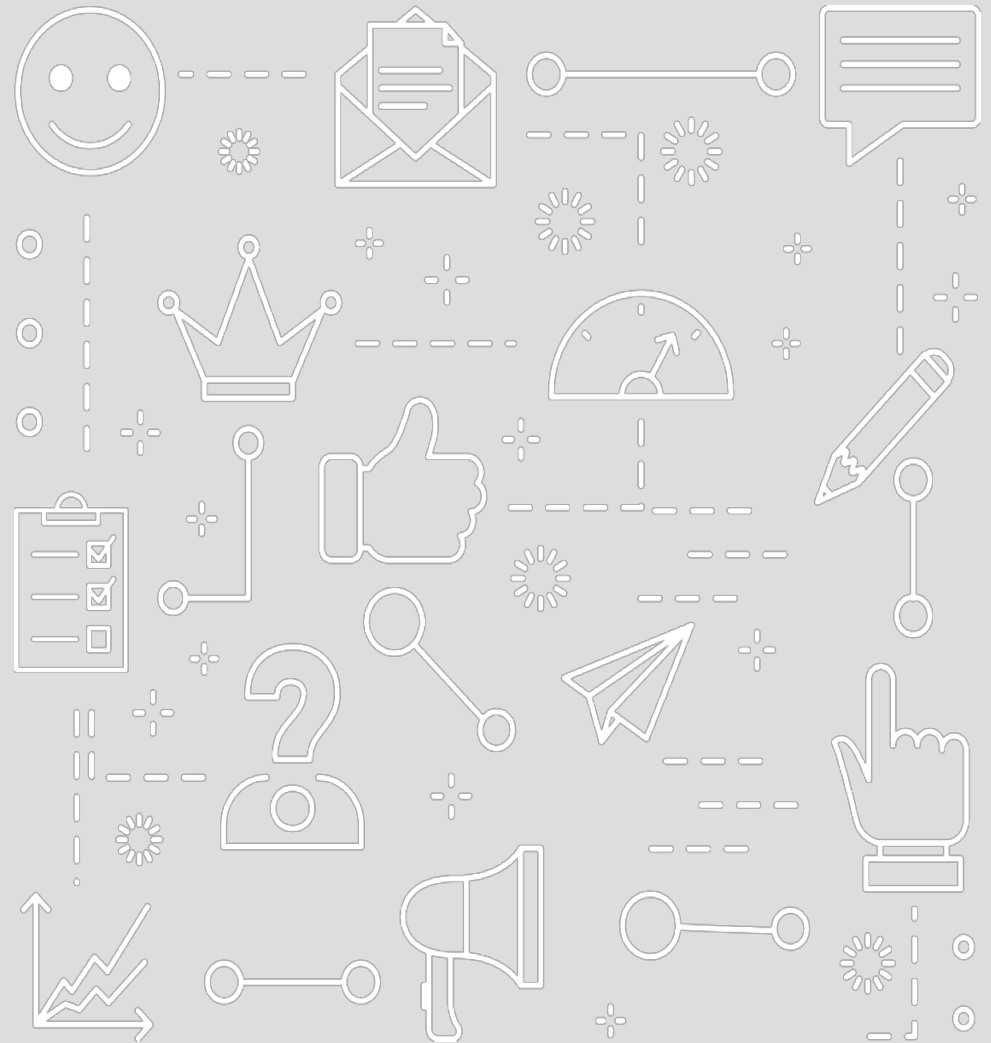


HEREFORD & WORCESTER
HWFR
FIRE AND RESCUE SERVICE

Performance Report

Quarter 2 2021-22

Report of the Assistant Director: Prevention



Incident Overview

Q2 2021-22 (1 Jul – 30 Sept 2021)



All Incidents

Total

1,994

Change since Q2 2020-21

↑ 1%

Small increase on Q2 2020-21, and continues to average about 2,015 per Q2 over the last 5 years. The Service also attended 12 'Over The Border' incidents.



Fires

466

↓ 2%

Fewest number of fires in Q2 over the last 5 years, lowest number of incidents recorded in September (144) for this quarter.



Special Services

565

↔ 0%

The Special Service incidents stayed similar to pandemic levels following last year's Q2 high of 567 incidents.



False Alarms

963

↑ 3%

Small increase on Q2 2020-21, with people reporting Good Intent False Alarms (218 incidents, an increase of 11% compared to Q1 2020-21).

District Overview

Incidents per District Q2 2021-22



Fire



Special
Service



False
Alarms

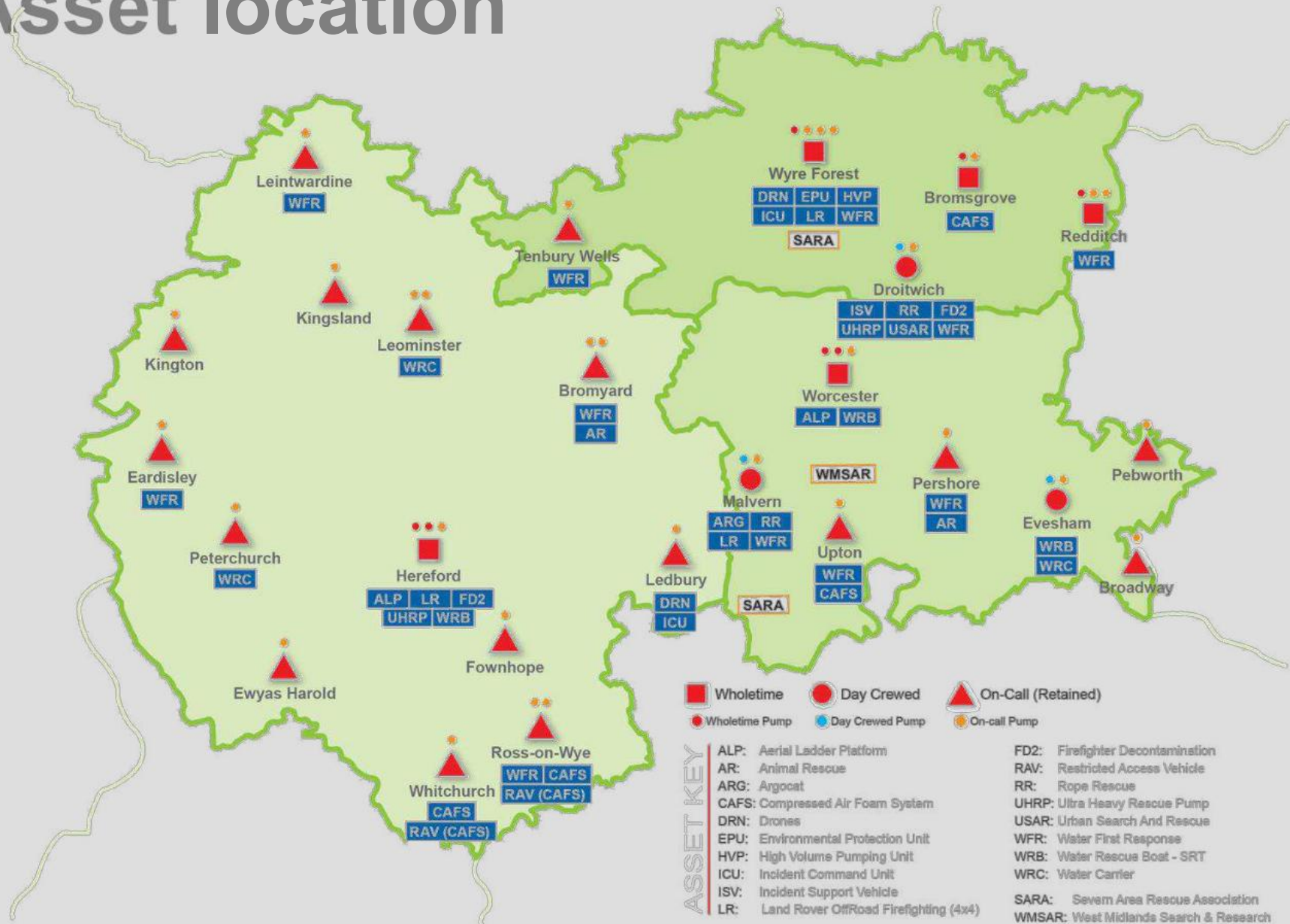


All
Incidents

Change since
Q1 2021-22

North District	182	214	416	812	↑ 11%
South District	153	203	331	687	↑ 16%
West District	131	148	216	495	↑ 10%
Total	466	565	963	1,994	↑ 12%

Asset location



Prevention

Fire Prevention Checks Completed

Q2 2021-22

Q2 2020-21

Home Fire Safety Visits

795

418

Equipment Only Checks

179

187

Total Checks

974

605

Safe and Well Check Survey Q2 2021-22

Proportion of Positive Responses

99.7%

The number of fire prevention checks have continued to increase since the easing of lockdown and the number of referrals from partner agencies gain momentum.

There had been a restricted number of visits to people's home during the first lockdown, but these have now increased by 61% to 974 checks during Q2 2021-22.

We have increased capacity in the Prevention department to undertake more prevention checks.

We continue to work closely with partner agencies and gather feedback from service users on visits we undertake.

Protection

Inspections Completed	Q2 2021-22	Q2 2020-21
Business Fire Safety Checks	1	0
Technical Fire Safety Activity	589	399
Satisfactory Audit Outcomes	89	26
Total Enforcement Activity	8	10
.....		
Specific Post Fire Audit	42	16
- Within target date	39	10
- Exceeded target date	3	6

Post Fire Audit Survey Q2 2021-22

Proportion of
Positive Responses

88.9%

With businesses restarting following the easing of lockdown restrictions, more inspections have been possible during Q1 and Q2 2021-22.

The easing of restrictions has also enabled the Risk Based Inspection Programme (RBIP) to gain momentum during the Q2 with 89 completions out of 800 inspections programmed for the full year. Watch Commanders are also being trained to gain Level 3 Certificates in Fire Safety, which will increase capacity to carry out formal inspections from Q3 2021-22.

New building safety legislation has also been introduced, and the department is proactively contacting business leads to highlight their fire safety responsibilities and offer support and signposting to other assistance where needed.

Response - Fires



Primary Fires

246

Primary Fires	Q2 2020-21	Q2 2021-22	Change	
Building Fires	114	130	+16	+14%
Outdoor Fires	33	41	+8	+24%
Vehicle & Transport Fires	73	75	+2	+3%
Total	220	246	+26	+12%

The number of Primary Fires has risen by 14% compared to Q2 2020-21, the number of domestic (dwelling and other residential properties) primary fires remained similar (87 incidents recorded in Q2 2020-21 and 88 incidents in Q2 2021-22). Vehicle and transport fires has also stayed similar following the easing of lockdown restrictions on 12 April 2021, it has reached pre-lockdown levels (79 primary vehicle fires were recorded in Q2 2019-2020).

Secondary Fires

220

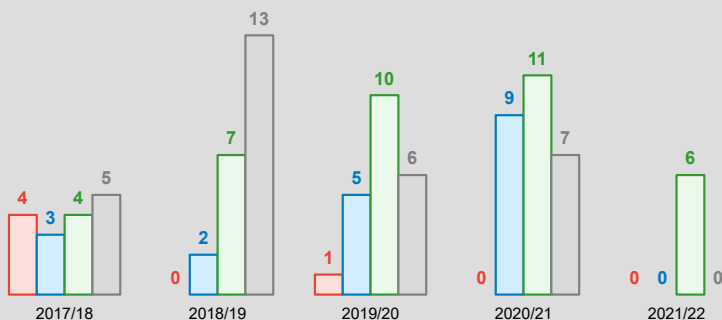


Secondary Fires	Q2 2020-21	Q2 2021-22	Change	
Grassland, Woodland and Crop	115	100	-15	-13%
Other Outdoors (including land)	72	80	+8	+11%
Outdoor Structures	50	26	-24	-48%
Buildings & Transport	9	10	+1	+11%
Outdoor Equipment & Machinery	1	4	+3	+300%
Total	247	220	-27	-11%

There was a 11% decrease in Secondary Fires compared to Q2 in 2020-21. However, there was an increase of 3% when compared to Q1 in 2021-22. This coincides with the reasonably warm, settled and quiet weather during the quarter (apart from two weeks).

Primary Fire Injuries and Fatalities

■ Fatalities
■ Victim went to hospital, injuries appear to be Serious
■ Victim went to hospital, injuries appear to be Slight
■ First aid given at scene

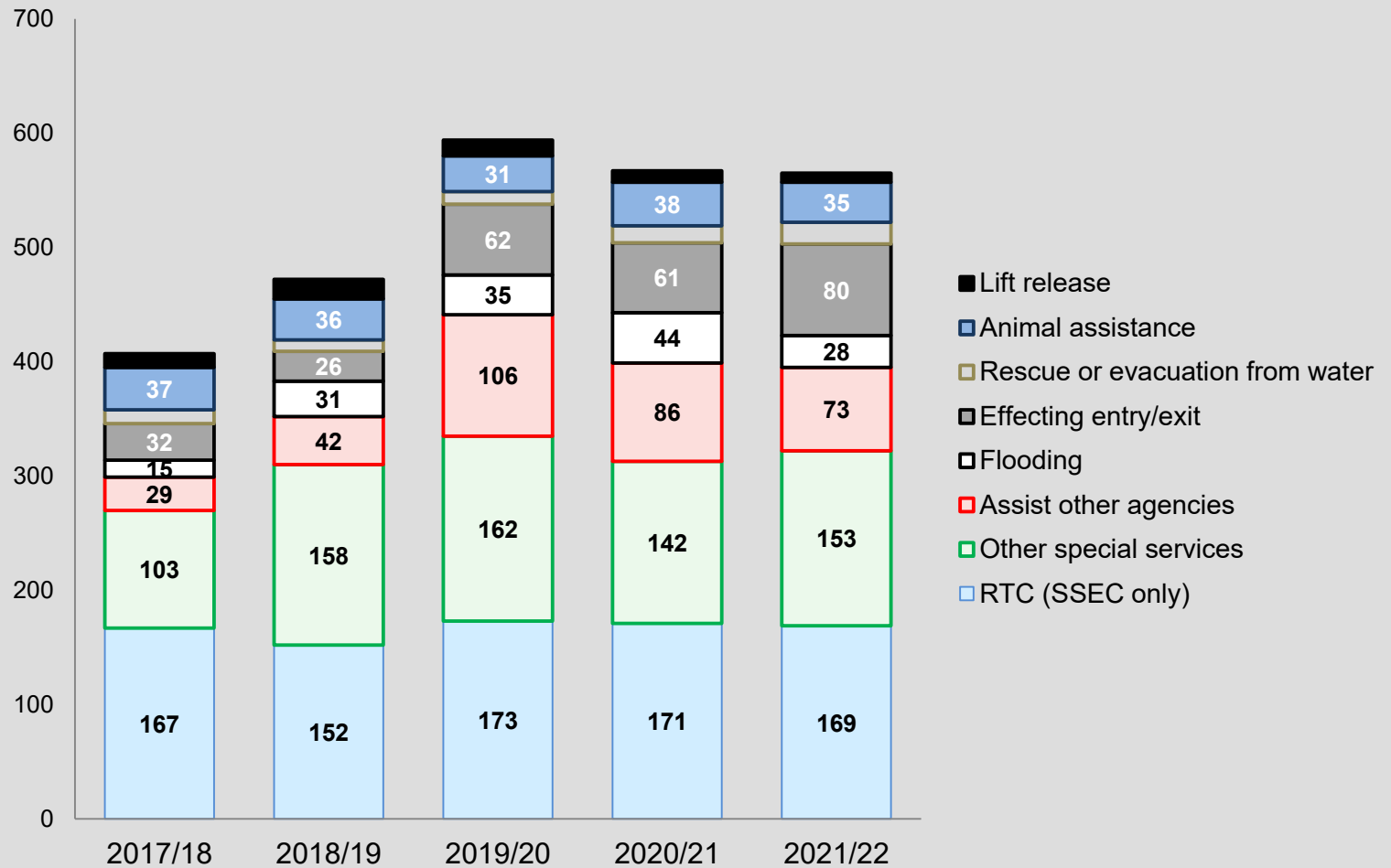


No fatalities in primary fires were recorded in Q2 2021-22 and there were 6 victims who had to visit hospital with slight injuries.

Response – Special Services



565
Special
Service
incidents
in Q2
2021-22

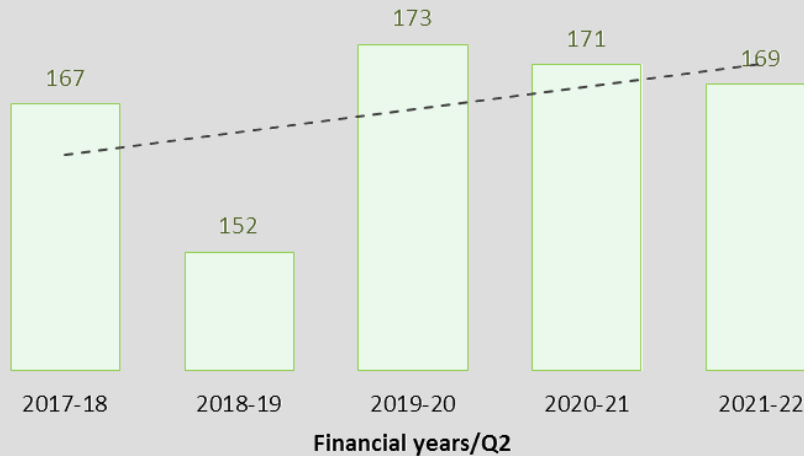


Response – Road Traffic Collisions



169
RTCs

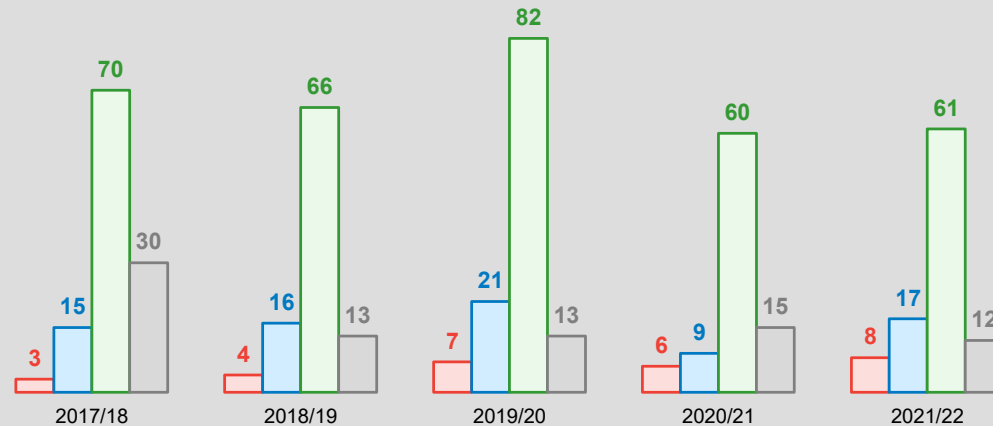
Total RTC Incidents



Whilst the number of RTC incidents showed an overall decrease of 1% over Q2 in 2021-22, this is largely a reflection of population getting used to the road use following the first Covid-19 national lockdown on 23 March 2020. The number of RTC incidents show a gradual return to pre-lockdown levels, there continues to be an overall downward trend in RTC numbers.

- Fatalities
- Victim went to hospital, injuries appear to be Serious
- Victim went to hospital, injuries appear to be Slight
- First aid given at scene

RTC - Injuries and Fatalities



As expected RTC fatalities and injuries increased in Q2 2021-22 due to increased road use when compared to the reduced road use following the lockdown restrictions in March 2020.

Response – Attendance Standard



	Q2 2021-22	Q2 2020-21
Primary Building Fires	130	114

Attendance Standard
First fire appliance attendance at Primary Building Fires within 10 minutes



Attendance within 10 minutes	55 42.31%	57 50.0%
Attendance outside 10 minutes	72	57

Average Attendance time** (min:sec)	11:02***	11:01***
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** Time of call to arrival at scene.

Call handling time	01:46	01:46
Turnout time	03:28	02:01
Travel time	05:48	07:14

*** It should be noted that these are three independent averaged values, and therefore may not always add up.

Reasons for not meeting Attendance Standard

Travel distance to the incident
Responding at normal road speed (AFAs)
Turn in time (Retained and day crew only)
Road obstruction, road closure etc,
Other

No. of incidents

34
17
13
4
15

Response - On Call Appliance Availability



First On Call Appliance **83.46%**

All On Call Appliances **72.86%**

**First On Call
Appliance
Availability
Q2 2020-21**

88.77%

On Call Appliance Availability Q2 2021-22

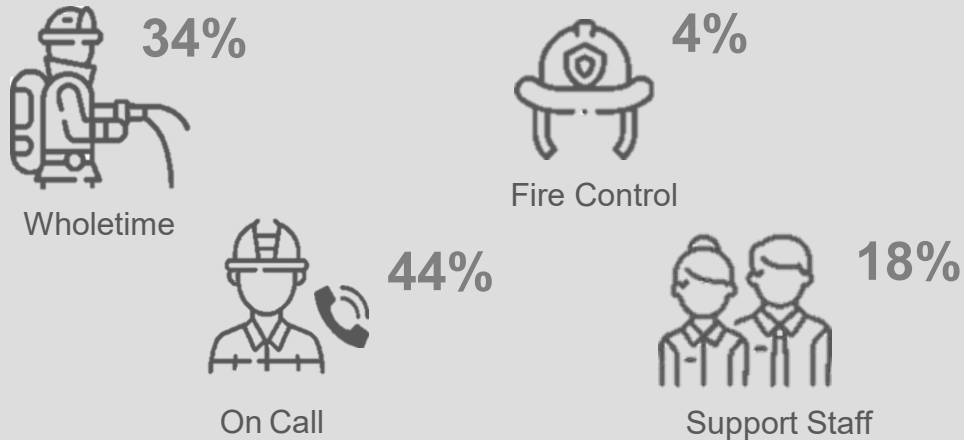
For Q2 2021-22, the first On Call appliance availability was 83.46%.

When looking at all On Call appliance availability for each fire station, there have been some changes since the previous year:

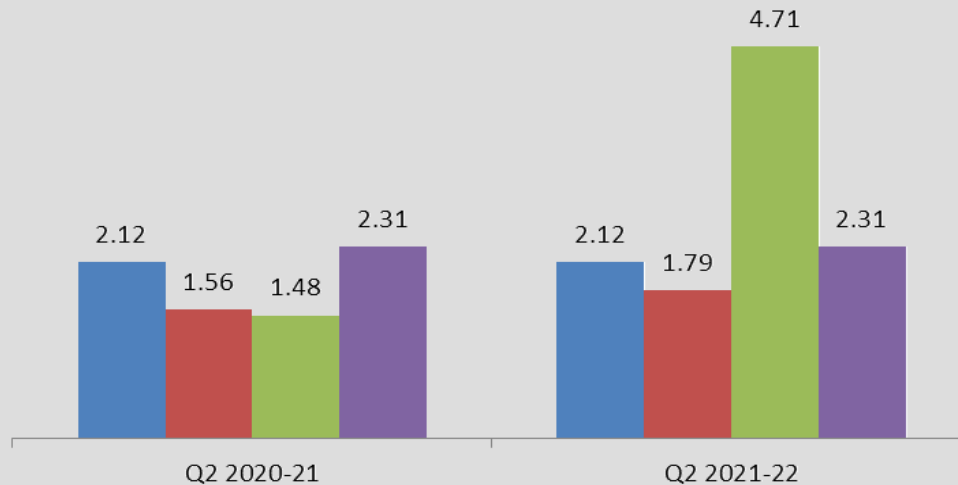
- Eardisley, Evesham, Pebworth, Pershore, Redditch, Tenbury Wells, Worcester and Wyre Forest have all dropped below 85%
- Bromsgrove, Droitwich, Malvern and Peterchurch dropped below 75%
- Broadway continued to have the lowest availability, remaining at the same level of 48%
- Ross-on-Wye continued to achieve 100% availability

People

Overall Workforce Profile

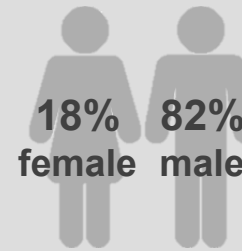


■ All Staff ■ WT ■ FC ■ Support Staff



*All sickness data does not include Covid-19

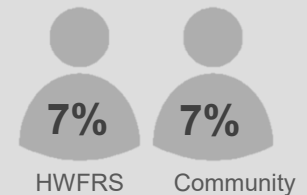
Equalities



2% increase in female representation since 2017-18

2% increase in ethnic minority representation since 2017-18

Ethnicity



Days/ Shifts Lost

	Wholetime	Fire Control	Support Staff
Short Term Absence	137.00 31%	31.00 27%	90.85 37%
Long Term Absence	305.00 69%	84.00 73%	158.00 63%

Top 3 Reasons for Absence

- Musculo-Skeletal - Lower Limb
- Hospital/Post Operative
- Musculo-Skeletal - Shoulder