

Report of Head of Corporate Services

11. Fire and Rescue Authority Plan 2012-13 – Annual Performance Analysis

Purpose of report

1. To provide the Policy and Resources Committee with a summary of annual performance against the Fire and Rescue Authority Plan 2012-13.
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Recommendation

It is recommended that the Policy and Resources Committee notes the summary of annual performance against the Fire and Rescue Authority Plan 2012-13.

Introduction and Background

2. This report aims to provide an update on the Service's performance against the 2012-13 Fire and Rescue Authority Plan. The update is attached at Appendix 1.

Performance 2012-13

3. Although there was an increase in calls to flooding related incidents in 2012-13, the overall numbers of fires reduced which resulted in a 15.5% reduction in total incidents compared to the previous financial year. Further explanation and analysis is set out in sections 1 and 2 of Appendix 1.
4. Only one indicator was out of tolerance at the end of the financial year, which was the attendance standards in relation to fires in buildings. This indicator measures the percentage of building fires attended by the first appliance within 10 minutes of the time of the emergency call. Whilst this is disappointing, travel distance accounted for 50% of these failures and is inevitable in a predominately rural Service.
5. Appendix 1 also illustrates:
 - a decrease in the total number of false alarms attended (see paragraph 2.2);
 - performance indicators covering sickness levels for wholetime uniformed staff, non-uniformed staff and all staff are within tolerance for the year (see paragraph 3.1);

- a 1% drop in availability of all Retained (on-call) Appliances across the Service (see paragraph 5 - this was proposed as being a standard item of future quarterly reporting); and
 - the number of information requests received under Freedom of Information legislation has decreased slightly (paragraph 6.1).
6. Each individual Key Performance Indicator was tested against the tolerance levels expected for the cumulative data for Quarters 1-4. Tolerance levels are the upper and lower limits within which performance is expected (based on 10% above and below the average for the three previous years).

Conclusion/Summary

7. This report highlights the headline performance information against the Fire and Rescue Authority Plan 2012-13, which is analysed in further detail at Appendix 1. The Policy and Resources Committee is asked to note the performance information.
8. The Authority will continue to receive reports based on the new performance reporting method on the measures the Service is taking to stay within tolerance levels and where improvements are required through future Policy and Resource Committee meetings.

Corporate Considerations

Resource Implications (identify any financial, legal, property or human resources issues)	No
Strategic Policy Links (identify how proposals link in with current priorities and policy framework and if they do not, identify any potential implications).	Yes- FRA Plan
Risk Management / Health & Safety (identify any risks, the proposed control measures and risk evaluation scores).	No
Consultation (identify any public or other consultation that has been carried out on this matter)	No

Equalities (has an Equalities Impact Assessment been completed? If not, why not?)	No
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Supporting Information

Appendix 1: 2012-13 Performance Analysis

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