

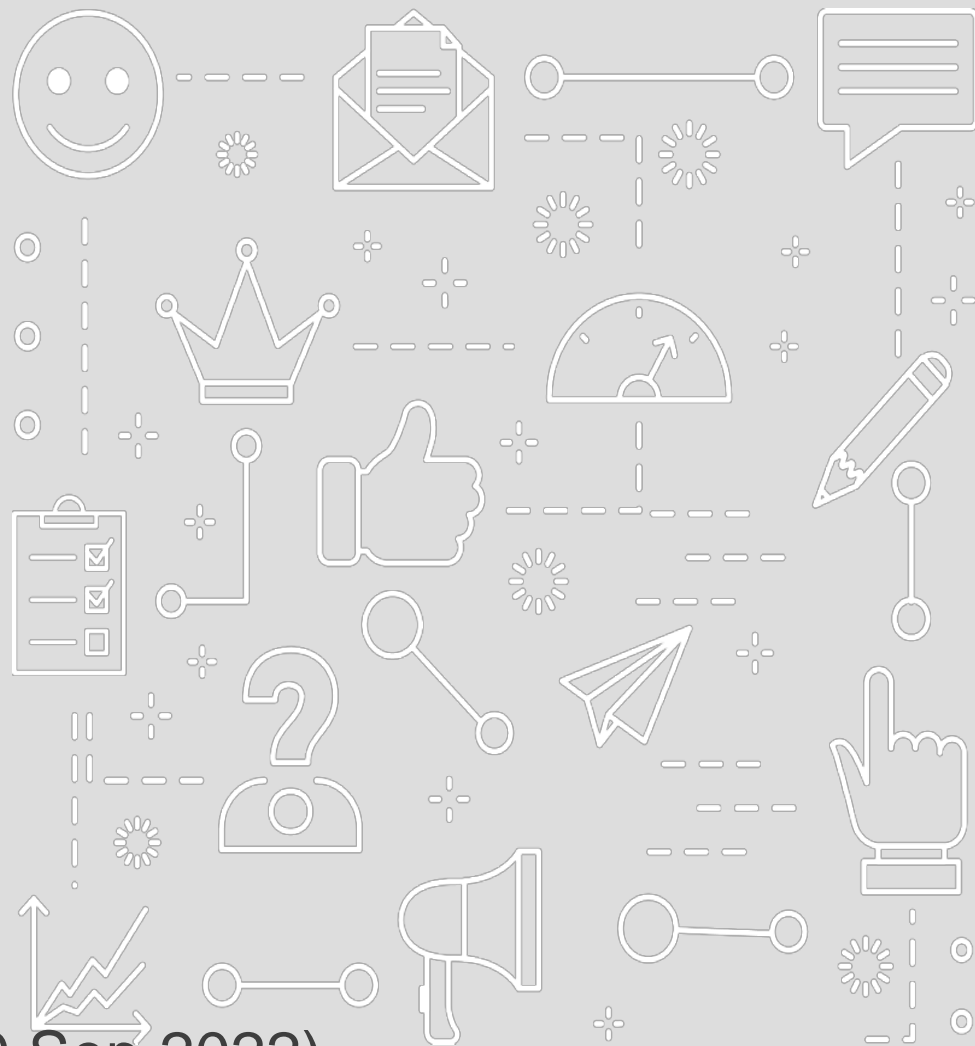


HEREFORD & WORCESTER
HWFR
FIRE AND RESCUE SERVICE

Performance Report

Quarter 2 2022-23 (01 Jul – 30 Sep 2022)

Report of the Assistant Director: Prevention



Incident Overview

Q2 2022-23 (01 Jul - 30 Sep 2022)



All Incidents

Total
2,475

Change since Q2 2021-22

↑ 24%

A considerable increase on Q2 2021-22, and above the 5 year average of 2,015 per Q2 over the last 5 years. Total figure shown does not include the 15 OTB incidents Service attended.



Fires

803

↑ 72%

There is a large increase compared to last year, the number of fires are now much higher than the 5 year average of 543 for Q2 and 50% more as when compared to the pre-pandemic level of 537 fires in Q2 2019-20.



Special Services

595

↑ 5%

While there is an increase of 5% compared to last year, this figure reached the same level as Q2 2019-20 (594 incidents) prior to the pandemic.



False Alarms

1077

↑ 12%

A small increase on Q2 2021-22, however false alarm calls are now creeping above the average of 950 per Q2 over the last 5 years. This is an increase of 7% as when compared to Q2 2019-20 (1002 incidents) prior to the pandemic.

District Overview

Incidents per District Q2 2022-23



Fire



Special
Service



False
Alarms

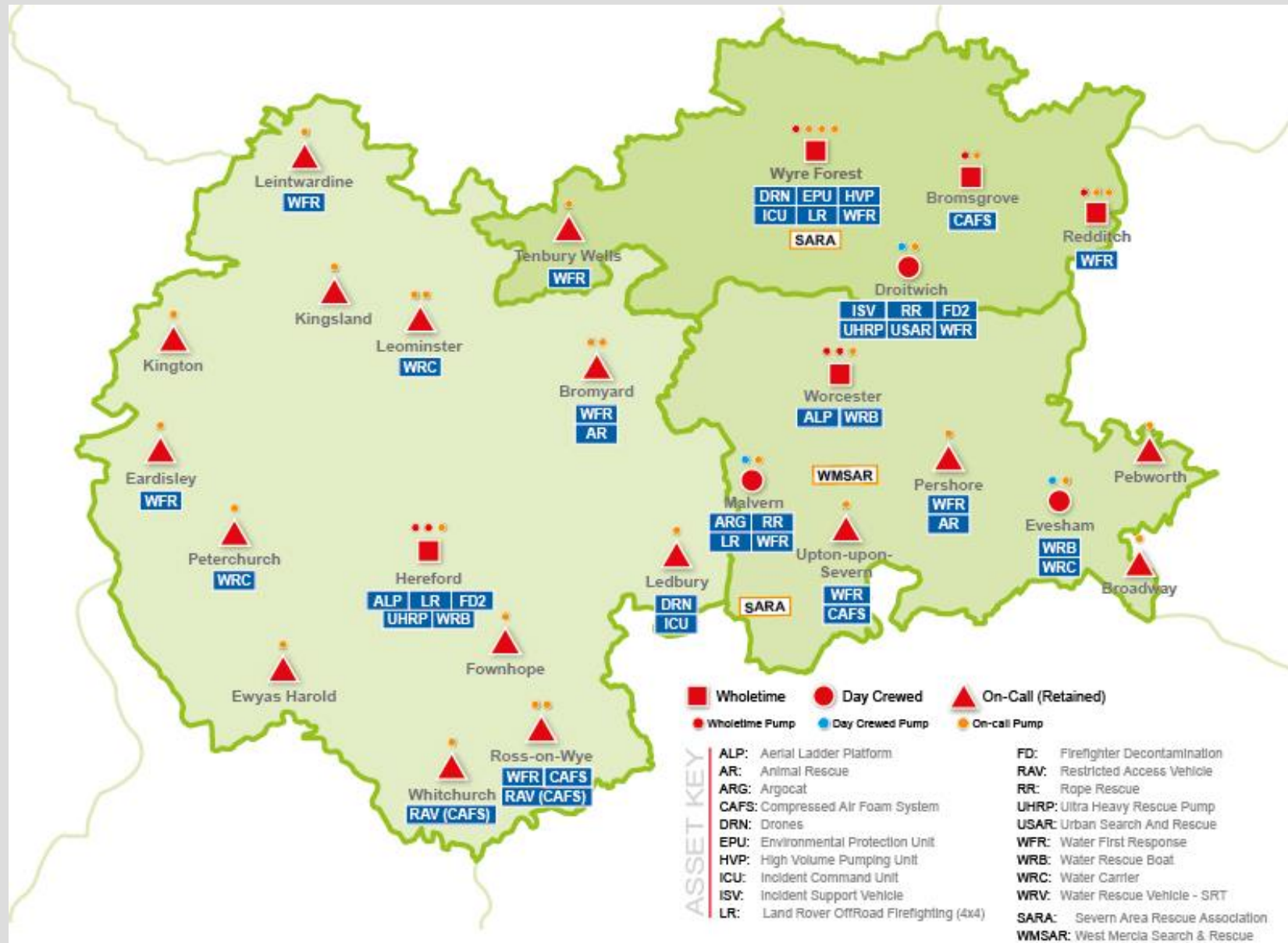


All
Incidents

Change since
Q2 2021-22

North District	348	239	472	1059	↑	28%
South District	262	211	368	841	↑	25%
West District	193	145	237	575	↑	17%
Total	803	595	1077	2,475	↑	24%

Asset location



Prevention

Home Fire Safety Visits Completed

Q2 2022-23

Q2 2021-22

Home Fire
Safety Checks

523

373

Safe and Well
Checks

349

423

Equipment
Only Checks

456

179

Total Checks

1,328

975

Home Fire Safety Visits Survey Q2 2022-23

Proportion of Positive
Responses

100%

The number of Home Fire Safety Visits have continued to increase since the easing of lockdown and the number of referrals from partner agencies gain momentum.

1,328 Home Fire Safety Visits (HFSV) were carried out during Q2 2022-23, an increase of 36% compared to Q2 2021-22. In addition to the above Service also conducted 23 Doorstep Consultations and 9 Telephone Consultations.

Prevention department have increased capacity by recruiting more members of staff to undertake Home Fire Safety Visits.

Service continue to work closely with partner agencies and gather feedback from service users on visits undertaken.

Protection

Inspections Completed

	Q2 2022-23	Q2 2021-22
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Risk Based Inspection Programme	208	277
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Total Enforcement Activity	34	8
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Post Fire Audit	39	42
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Post Fire Audit Survey Q2 2022-23

Proportion of Positive Responses	100%
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The Risk Based Inspection Programme (RBIP) are inspections carried out by specialist qualified Fire Safety staff. Operational staff are also being qualified to support this programme in 2022/23.

The decrease in Q2 2022-23 RBIP figures in comparison to last year was mainly caused by Fire Safety staff providing training and supervision to operational staff, enforcement activity, internal training and the temporary promotion of two Fire Safety Inspectors. The Fire Safety Department remain on target to deliver 1000 Fire Safety inspections in 2022/23.

Increased enforcement activity can be attributed to improved access to premises following lifting of the COVID-19 restrictions in place in Q2 2021/22.

Response - Fires



Primary Fires

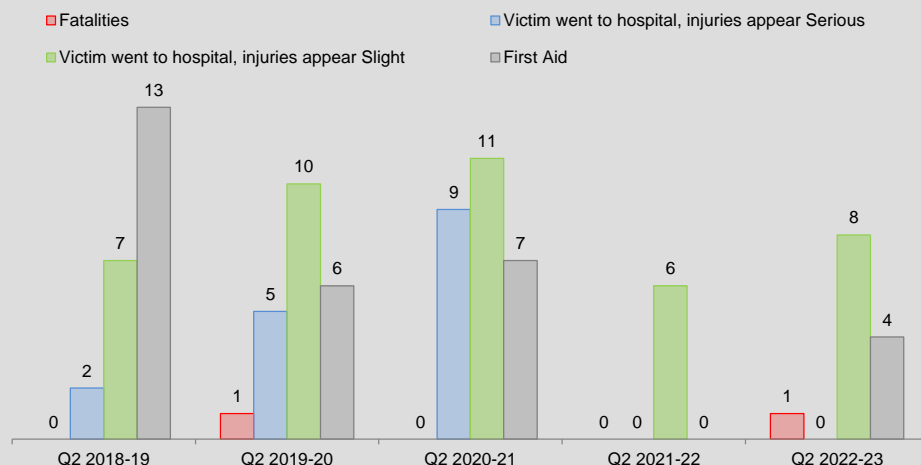
235

Primary Fires	Q2 2022-23	Q2 2021-22	Change	
Building Fires	137	130	+7	+5%
Outdoor Fires	83	42	+41	+98%
Vehicle & Transport Fires	92	75	+17	+23%
Total	312	247	+65	26%

The number of Primary Building Fires has slightly increased compared to Q2 2021-22. The most common causes (both contributing 18%) was “Fault in equipment or appliance” or “Cooking – Other Cooking”.

The dramatic increases in Outdoor Fires can be explained by the extreme weather conditions in August 2022.

Primary Fire - Injuries and Fatalities



Secondary Fires

246



Secondary Fires	Q2 2022-23	Q2 2021-22	Change	
Grassland, Woodland and Crop	292	99	+193	+195%
Other Outdoors (including land)	114	80	+34	+43%
Outdoor Structures	59	26	+33	+127%
Buildings & Transport	13	10	+3	+30%
Outdoor Equipment & Machinery	10	4	+6	+150%
Total	488	219	+269	+123%

There was a 123% increase in Secondary Fires compared to Q2 in 2021-22. Extreme weather reaching 34.2 °C had a massive impact on Outdoor Fires.

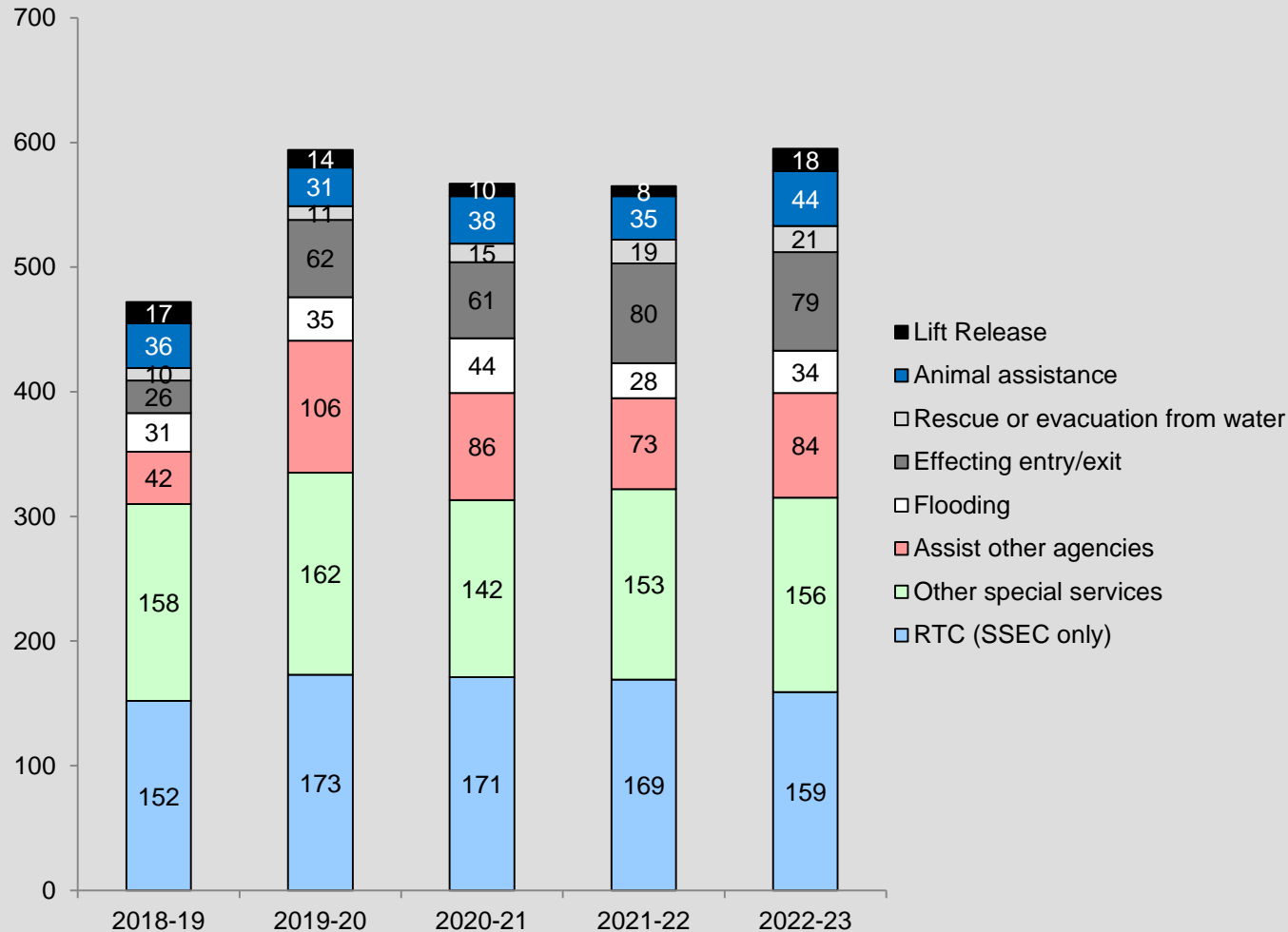
There were 20 incidents in Q2 2022-23 where more than 5 pumps attended: 16 primary fires, 2 special services and 2 false alarms.

There was a singular fatality in Primary Fires recorded in Q2 2022-23. Victim was involved in an aircraft crash at an airfield within the West District. No further casualties.

Response – Special Services



595
Special
Service
incidents
in Q2
2022-23



RTC (SSEC only) means that a road traffic collision was classified as a special service incident type; if a fire was associated with a road traffic collision, then the incident would be classified as a fire and not included here.

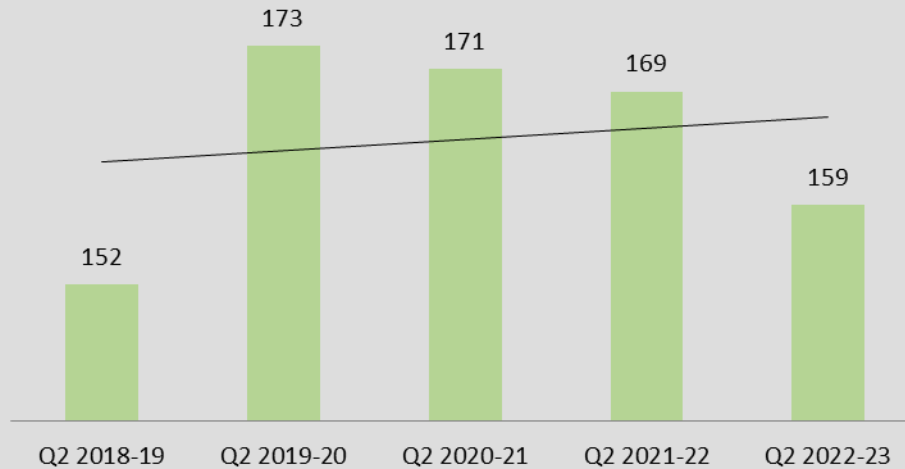
Other special services include following categories: No action - not false alarm (28), Other rescue/release of persons (18), Removal of objects from people (14), Suicide/attempts (17), Medical Incident - First responder (5), Removal of people from objects (7), Spills and Leaks - not RTC (14), Hazardous Materials incident (11), Other Transport incident (4), Making Safe - not RTC (13), Advice Only (7), Evacuation - no fire (1), Medical Incident - Co-responder (1), Water provision (1).

Response – Road Traffic Collisions



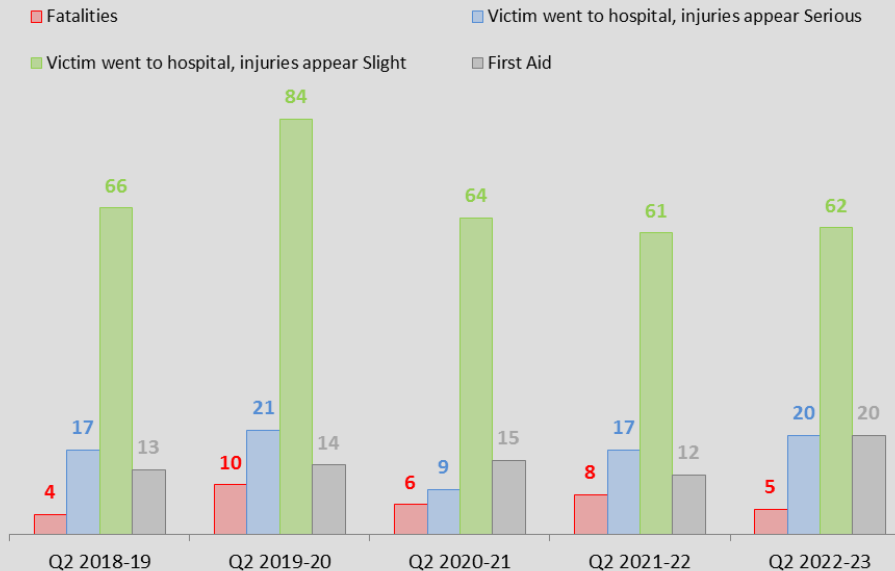
159
RTCs

Total RTC Incidents



The number of RTC incidents showed a decrease of 6% compared to Q2 in 2021-22. The Q2 figures for both 2021-22 and 2022-23 are below the pre Covid-19 figures for 2019-20. The trend line shows a slight downwards trajectory.

RTC - Injuries and Fatalities



RTC fatalities have decreased by 3 compared to Q2 2021-22, slight injuries have maintained a similar level. Both serious injuries and first aid have increased compared to Q2 2021-22.

Response — Attendance Performance Measure



	Q2 2022-23	Q2 2021-22
Primary Building Fires	137	130

Attendance Performance Measure

First fire appliance attendance at Primary Building Fires within 10 minutes



Attendance within 10 minutes **56 40.88%** **58 44.62%**

Attendance outside 10 minutes **81** **72**

Average Attendance time (min:sec)**

11:51*** **10:57*****

*** From time of call to arrival at scene.

Call handling time	02:00	01:45
Turnout time	02:50	03:29
Travel time	07:01	05:43

*** It should be noted that these are three independent averaged values, and therefore may not always add up.

Top 5 reasons for attendance outside 10 minutes

- ☐ Travel distance to the incident
- ☐ Turn in time (On-Call and Day crew only)
- ☐ Traffic conditions causing delayed turn in time to stations
- ☐ Responding at normal road speed (AFAs)
- ☐ Simultaneous Incident

No. of incidents

69
36
17
10
9

Response – On-Call Appliance Availability



First On Call Appliance 80.55%

All On Call Appliances 69.52%

**First On-Call
Appliance 83.66%
Availability
Q2 2021-22**

On Call Appliance Availability Q2 2022-23

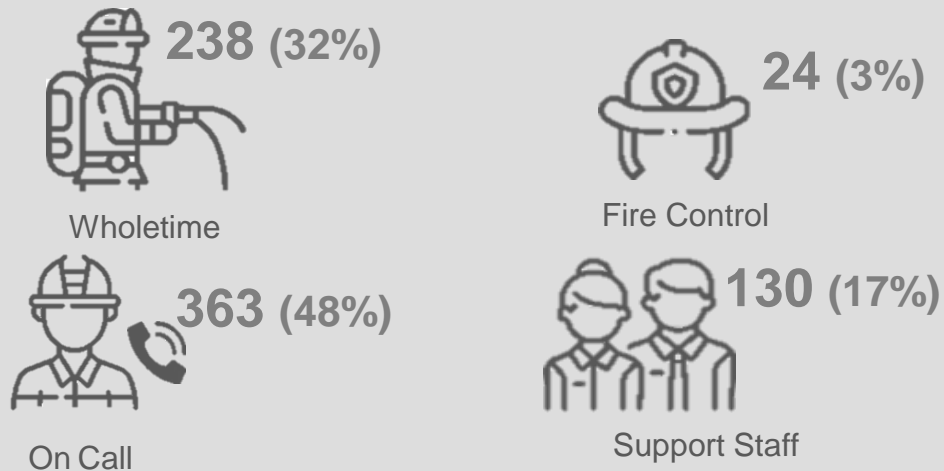
For Q2 2022-23, the first On-Call appliance availability was 80.55%.

When looking at all On-Call appliance availability for each fire station, there have been some changes compared to Q2 2021-22:

- Hereford dropped by 32.95%;
- Upton upon Severn, Bromsgrove, Pebworth, Pershore and Wyre Forest have dropped 10% or more;
- Worcester and Tenbury Wells have increased to above 90%
- Broadway continued to have the lowest availability at 31.35%;
- Ross-on-Wye continued to achieve the highest availability of 100%;

People Q2 2022-23 (01 Jul - 30 Sep 2022)

Overall Workforce Profile



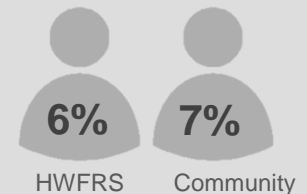
Equalities



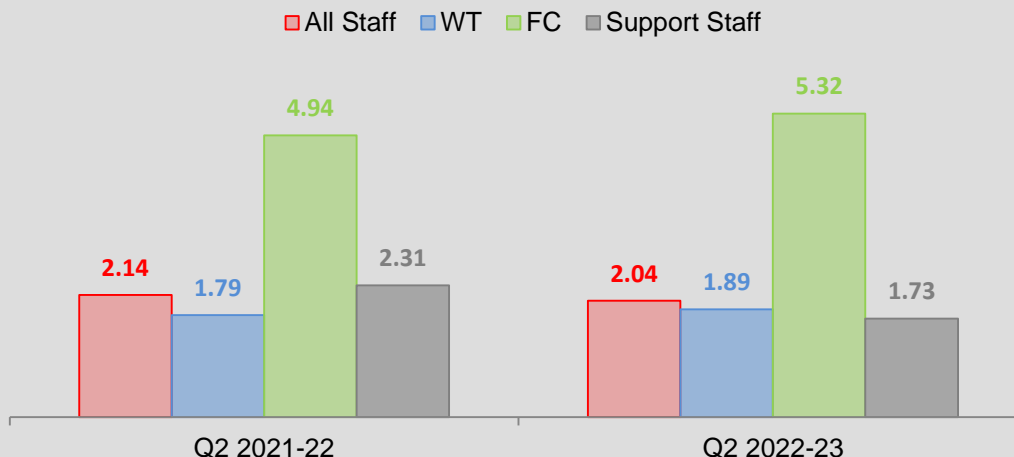
Female representation is the same as in Q2 2021-22

Ethnicity

A decrease of 1% in ethnic minority representation since Q2 2021-22



Days/Shifts Lost Per Person



Total Days/Shifts Lost *

	Wholetime	Fire Control	Support Staff
Short Term Absence	242.35 52.99%	35.50 31.42%	88.25 47.43%
Long Term Absence **	215.00 47.01%	77.50 68.58%	97.81 52.57%

Top 3 Reasons for Absence

- Respiratory – Other
- Mental Health – Stress
- Respiratory – Cold/Cough/Influenza