Hereford & Worcester Fire and Rescue Authority Policy and Resources Committee 27 March 2013

9. Fire and Rescue Authority Plan 2012-2013 Quarters 1-3 Performance Analysis

Purpose of report

1. To provide the Policy and Resources Committee with a summary of Quarters 1-3 performance against the Fire and Rescue Authority Plan 2012-13.

Recommendation

The Chief Fire Officer recommends that the Policy and Resources Committee note the contents of this report.

Introduction

2. This report aims to provide an update on the Service's performance compared to the 2012-13 Fire and Rescue Authority Plan. In contrast to previous Quarter 3 reports, this report focuses on the cumulative Quarters 1-3 data to date, rather than examining Quarter 3 performance in isolation.

Quarter 3 Performance Year to Date

- 3. Quarter 1-3 saw a 15% reduction in total incidents compared to Quarters 1-3 combined last year. Although Special Service incidents have increased due in part to the flooding in June-July 2012 and November 2012, the overall numbers of fires have reduced as the expected seasonal increase in secondary fires during the summer has been negated by the predominantly wet weather conditions during the first two Quarters. False alarms have remained consistent with previous Quarter 1-3 levels.
- 4. Each individual Key Performance Indicator was tested against the tolerance levels expected for the cumulative Quarters 1-3 data and only one was out of tolerance at the end of Quarter 3, which was the number of days lost to non-uniform staff sickness per head. This is analysed in Appendix 1 together with an overview of overall operational activity, a summary of information requests received by the Service and an analysis of Retained Appliance availability that was proposed as being a standard item of future quarterly reporting.

Financial Considerations

Consideration		Reference in Report i.e paragraph no.
There are financial issues that require consideration	No	

Legal Considerations

Consideration	Yes/No	Reference in Report
		i.e paragraph no.
There are legal issues e.g. contractual and procurement, reputational issues that require	No	
consideration		

Additional Considerations

5. The table below sets out any additional issues arising from the proposals contained in this report and identifies the relevant paragraphs in the report where such issues are addressed.

Consideration	Yes/No	Reference in Report i.e paragraph no.
Resources (e.g. Assets, ICT, Human Resources, Training & Development, Sustainability).	No	
Strategic Policy Links (e.g. IRMP, Authority Plan, Equality & Diversity, Partnerships, Environmental Impact).	Yes	FRA Plan
Risk Management / Health & Safety (e.g. risk management and control measures, risk register score).	No	
Consultation with Representative Bodies	No	

Conclusion/Summary

6. The Policy and Resources Committee will continue to receive reports based on the new performance reporting method on the measures the Service is taking to stay within tolerance levels and where improvements are required.

Supporting Information

Appendix 1: Quarter 1-3, 2012-13 Performance Analysis

Contact Officer

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