

12. Fire and Rescue Authority Plan 2011-2012 Consolidated Report Quarter 4 and End of Year Performance Analysis

Purpose of report

1. To provide the Policy and Resources Committee with a summary of Quarter 4 and End of Year performance against the Fire and Rescue Authority Plan 2011-12.
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Recommendation

The Chief Fire Officer recommends that the Policy and Resources Committee note the content of this report.

Introduction

2. This consolidated report aims to highlight the Service's performance against the 2011-12 Fire and Rescue Authority Plan. This report provides a Quarter 4 analysis and an End of Year summary of performance.

Quarter 4 Performance

3. Quarter 4 has produced some positive results, with the Service attending a comparable number of incidents to Quarter 4 last year. Notably overall numbers of fires have reduced, as have accidental dwelling fires, with Special Service numbers also seeing a reduction. Fires in non-domestic premises remain consistent with Quarter 4 last year.
4. Areas of focus remain the number of injuries occurring at accidental dwelling fires which have risen and also the Service's attendance standards, which although consistent with Quarter 4 last year, do not meet the target previously set.

End of Year Performance

5. In 2011-12 the Service performed consistently in several areas when compared to previous years and has also recorded some notable results in key areas. End of Year results highlight where the Service will need to improve and focus going into 2012-13. The highlights for the year are:
 - Overall total incident numbers remain approximately the same as last year
 - Overall numbers of fires have increased this year caused by a large increase in secondary fires
 - Overall numbers of fires in commercial premises remain consistent with previous years
 - Chimney fires have reduced to their lowest figure since 2006
 - Fires in dwellings have increased marginally
 - Total Special Service numbers are down to their lowest for 5 years with Road Traffic Collision (RTC) numbers comparable to last year. Flooding incidents show a significant reduction.

- False alarm numbers are down on previous years
- Attendance standards, although consistent with last year, did not achieve our target
- Total injuries from fires have marginally increased; however injuries from accidental dwelling fires have reduced
- Total days lost to sickness are higher than previous years due mainly to long term sickness absence; however Wholetime staff sickness continues to decrease and has achieved its annual target.

6. A detailed view of Q4 and End of Year performance is included in the Appendices to this report. The report will highlight the Service's strategy for improvement against the relevant performance indicators.

Financial Considerations

Consideration	Yes/No	Reference in Report i.e. paragraph no.
There are financial issues that require consideration	N	

Legal Considerations

Consideration	Yes/No	Reference in Report i.e. paragraph no.
There are legal issues e.g. contractual and procurement, reputational issues that require consideration	N	

Additional Considerations

7. The table below sets out any additional issues arising from the proposals contained in this report and identifies the relevant paragraphs in the report where such issues are addressed.

Consideration	Yes/No	Reference in Report i.e. paragraph no.
Resources (e.g. Assets, ICT, Human Resources, Training & Development, Sustainability).	N	
Strategic Policy Links (e.g. IRMP, Authority Plan, Equality & Diversity, Partnerships, Environmental Impact).	N	
Risk Management / Health & Safety (e.g. risk management and control measures, risk register score).	N	
Consultation with Representative Bodies	N	

Conclusion/Summary

8. The Policy and Resources Committee will continue to receive reports with detailed information on the measures the Service is taking to achieve its targets and highlighting areas where improvements are required.

Supporting Information

Appendix 1 Consolidated report Quarter 4 – End of Year Performance Analysis

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