



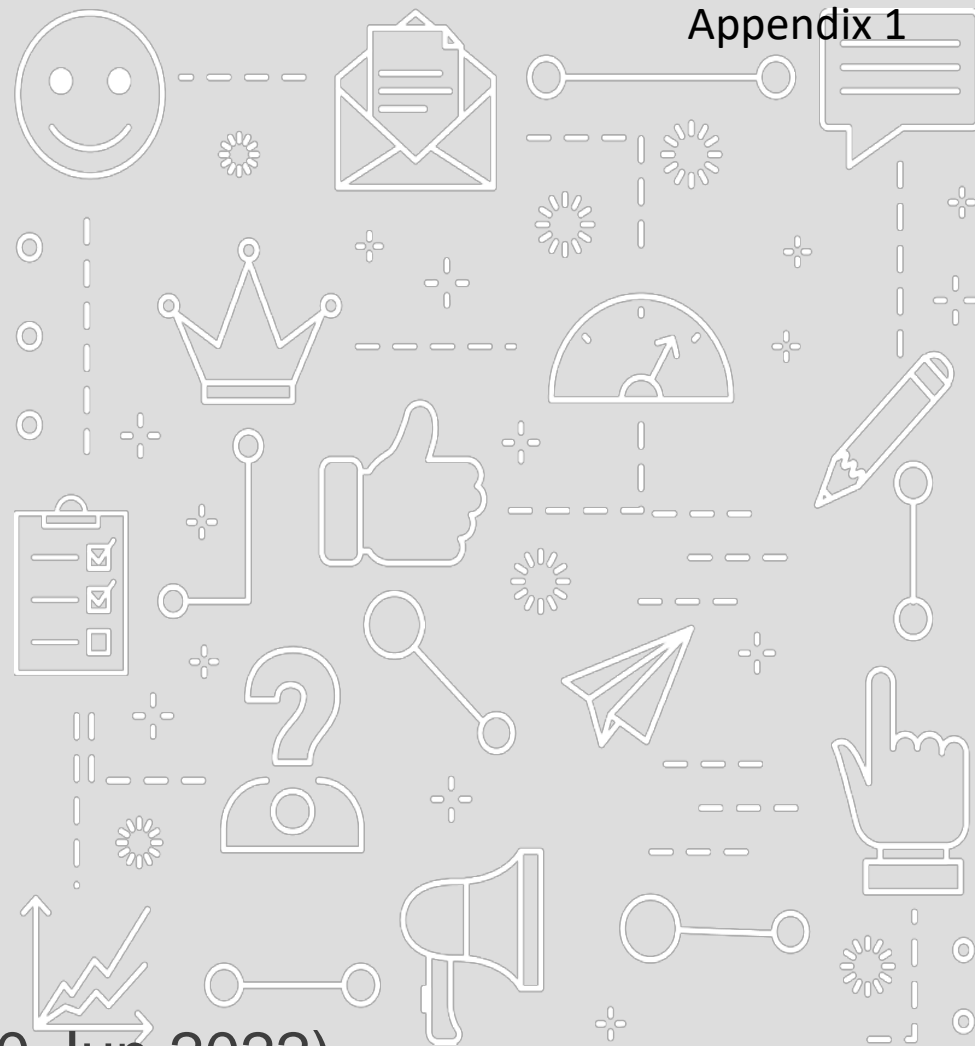
HEREFORD & WORCESTER  
**HWFR**  
FIRE AND RESCUE SERVICE

# Performance Report

Quarter 1 2022-23 (01 Apr – 30 Jun 2022)

Report of the Assistant Director: Prevention

Appendix 1



# Incident Overview

Q1 2022-23 (01 Apr – 30 Jun 2022)



## All Incidents

Total  
1,852

Change since Q1 2021-22

↑ 5%

A small increase on Q1 2021-22, and slightly above the 5 year average of 1,808 per Q1 over the last 5 years.



## Fires

498

↑ 10%

Although there is an increase compared to last year, the number of fires are still lower than the 5 year average of 535 for Q1.



## Special Services

538

↑ 1%

While there is an increase of 1% compared to last year, there is a decrease of 5% compared to Q1 2019-20 (564 incidents).



## False Alarms

816

↑ 4%

A small increase on Q1 2021-22, and slightly above the average of 802 per Q1 over the last 5 years.

# District Overview

## Incidents per District Q1 2022-23



Fire



Special  
Service



False  
Alarms

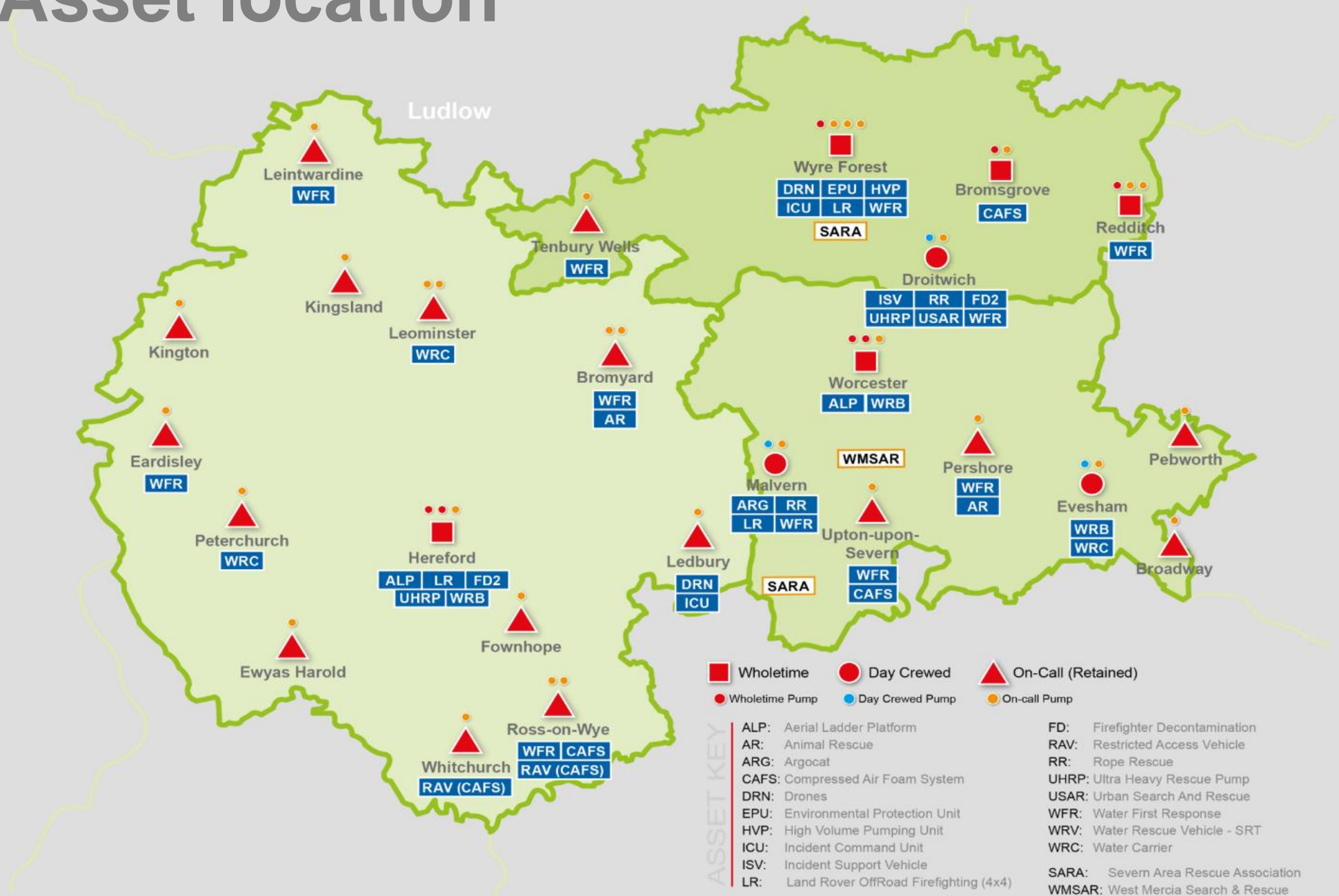


All  
Incidents

Change since  
Q1 2021-22

North District	243	196	346	785	↑ 7%
South District	159	199	314	672	↑ 14%
West District	96	143	156	395	↓ 12%
Total	498	538	816	1,852	↑ 5%

# Asset location



# Prevention

## Home Fire Safety Visits Completed

Q1 2022-23

Q1 2021-22

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Home Fire Safety Visits

740

539

Equipment Only Checks

330

114

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Total Checks

1,070

653

## Home Fire Safety Visits Survey Q1 2022-23

Proportion of Positive Responses

100%

The number of Home Fire Safety Visits have continued to increase since the easing of lockdown and the number of referrals from partner agencies gain momentum.

1,070 checks were carried out during Q1 2022-23, an increase of 64% compared to Q1 2021-22.

We have increased capacity in the Prevention department by increasing staff to undertake more Home Fire Safety Visits.

We continue to work closely with partner agencies and gather feedback from service users on visits we undertake.

# Protection

## Inspections Completed

	Q1 2022-23	Q1 2021-22
Risk Based Inspection Programme	221	309
.....		
Total Enforcement Activity	21	7
.....		
Post Fire Audit	40	29

## Post Fire Audit Survey Q1 2022-23

Proportion of  
Positive Responses

92.86%

The Risk Based Inspection Programme (RBIP) are inspections carried out by specialist qualified Fire Safety staff. Operational staff are also being qualified to support this programme from April 2022.

The decrease in Q1 2022-23 RBIP figures in comparison to last year is because there was a drop in activity in June 2022. This is due to a number of reasons: All inspectors attended an in-house one week fire safety course; Inspectors spent 58 hours supporting operational crews on Business Fire Safety Inspections and Inspectors carried out 21 other inspections/consultations.

# Response - Fires



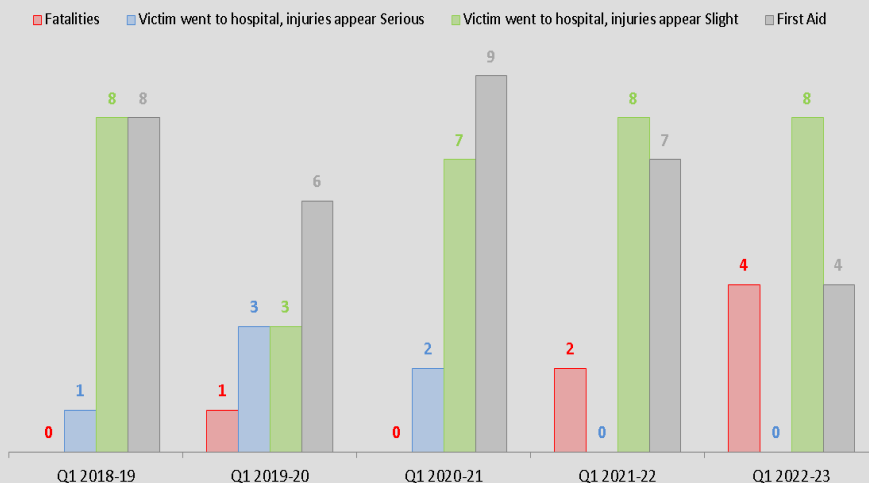
## Primary Fires

235

Primary Fires	Q1 2022-23	Q1 2021-22	Change	
Building Fires	134	129	+5	+4%
Outdoor Fires	41	35	+6	+17%
Vehicle & Transport Fires	60	54	+6	+11%
<b>Total</b>	<b>235</b>	<b>218</b>	<b>17</b>	<b>8%</b>

The number of Primary Building Fires have increased slightly compared to Q1 2021-22. The most common cause (16%) was "Cooking". Outdoor Fires and Vehicle & Transport Fires have both increased by 6 compared to Q1 2021-22.

### Primary Fire - Injuries and Fatalities



## Secondary Fires

246



Secondary Fires	Q1 2022-23	Q1 2021-22	Change	
Grassland, Woodland and Crop	125	103	+22	+21%
Other Outdoors (including land)	57	61	-4	-7%
Outdoor Structures	46	38	+8	+21%
Buildings & Transport	14	7	+7	+100%
Outdoor Equipment & Machinery	4	4	0	0%
<b>Total</b>	<b>246</b>	<b>213</b>	<b>+33</b>	<b>+15%</b>

There was a 15% increase in Secondary Fires compared to Q1 in 2021-22. A drier and warmer May and June 2022 compared to May and June 2021 will have had an impact on Outdoor Fires.

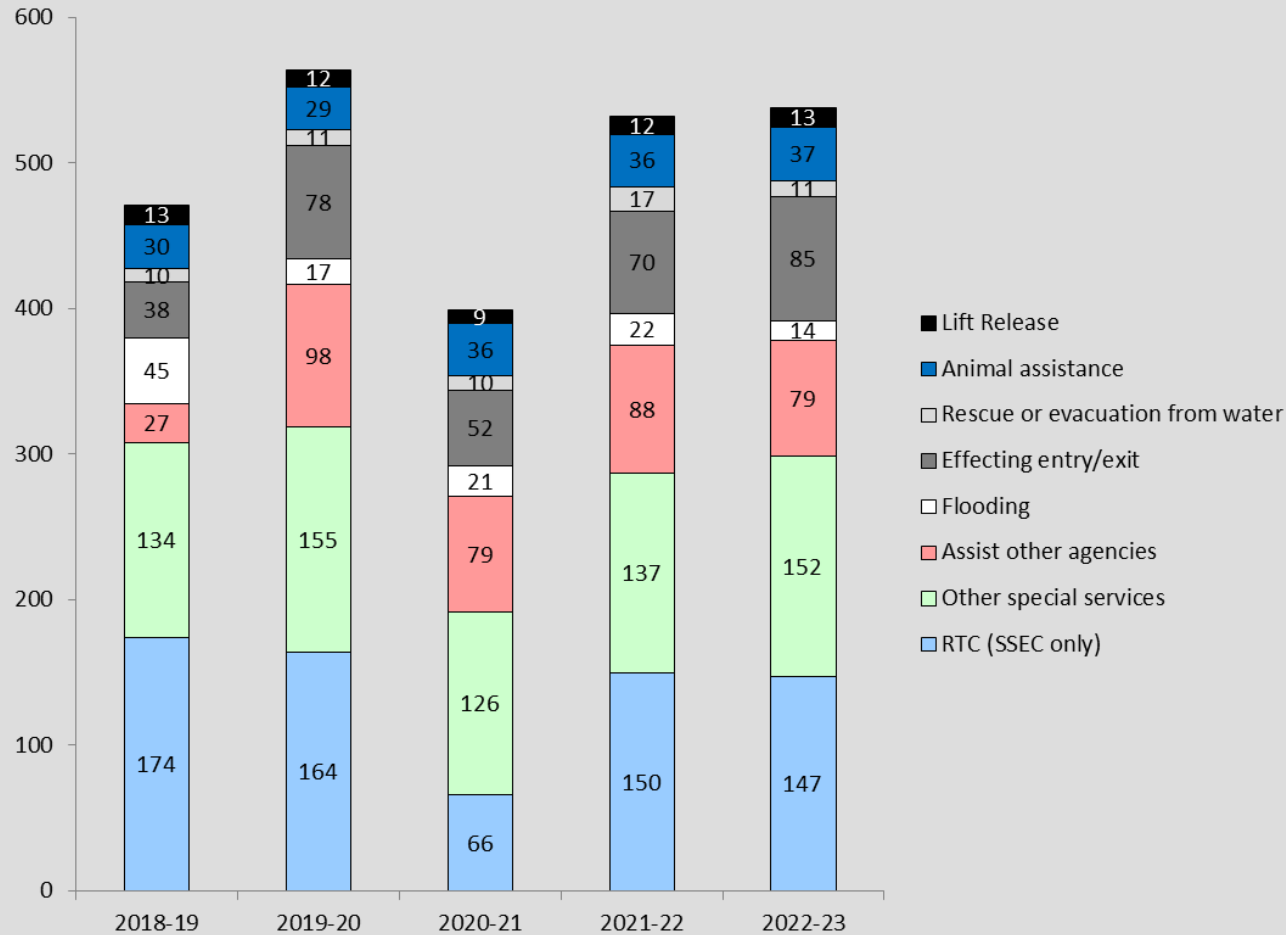
There were 16 incidents in Q1 2022-23. where more than 5 pumps attended, these were 13 primary fires and 3 special services incidents.

There were 4 fatalities in Primary Fires recorded in Q1 2022-23. 2 were vehicle fire victims and 2 victims lived alone and were over pensionable age. No victims had to visit hospital with a serious injury. There were 8 victims who had to visit hospital with slight injuries and 4 victims who were given first aid at the scene.

# Response – Special Services



**538**  
Special  
Service  
incidents  
in Q1  
2022-23



**RTC (SSEC only)** means that a road traffic collision was classified as a special service incident type; if a fire was associated with a road traffic collision, then the incident would be classified as a fire and not included here.

**Other special services** include following categories: No action - not false alarm (25), Other rescue/release of persons (25), Removal of objects from people (20), Suicide/attempts (20), Medical Incident - First responder (11), Removal of people from objects (10), Spills and Leaks - not RTC (10), Hazardous Materials incident (9), Other Transport incident (8), Making Safe - not RTC (5), Advice Only (3), Evacuation - no fire (3), Stand By (2), Medical Incident - Co-responder (1), Water provision (0).

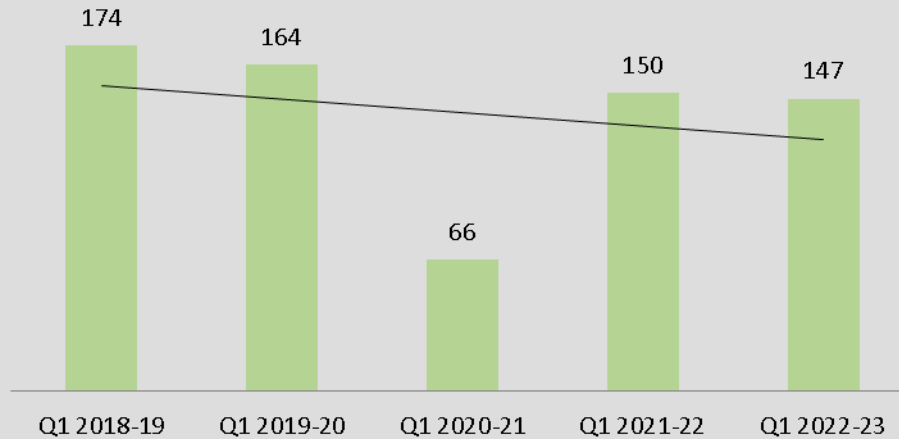


# Response – Road Traffic Collisions



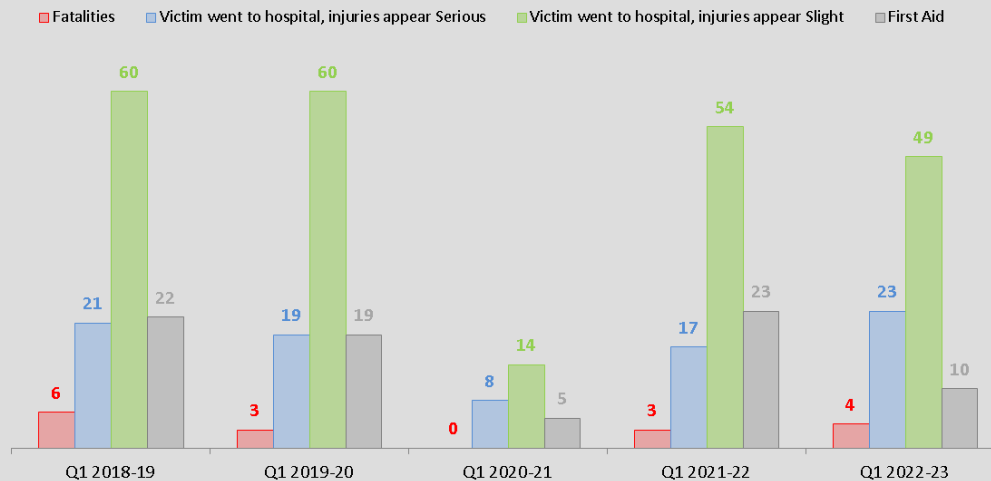
147  
RTCs

## Total RTC Incidents



The number of RTC incidents showed a decrease of 2% compared to Q1 in 2021-22. The Q1 figures for both 2021-22 and 2022-23 are below the Pre Covid-19 figures for 2019-20 and 2018-19. The trend line shows a slight downwards trajectory.

## RTC - Injuries and Fatalities



RTC fatalities have increased by 1 compared to Q1 2021-22, and serious injuries have increased by 6. Whereas slight injuries and first aid have both decreased compared to Q1 2021-22. Not counting the Q1 2020-21 figures due to Covid-19 indicates that the overall trend is downwards.

# Response — Attendance Performance Measure



	Q1 2022-23	Q1 2021-22
Primary Building Fires	133*	110



Attendance within 10 minutes 61 45.86% 66 51.97%

Attendance outside 10 minutes 72 61

Average Attendance time\*\* (min:sec) 11:18\*\*\* 11:01\*\*\*

Call handling time	01:45	01:41
Turnout time	02:43	03:55
Travel time	06:49	05:24

Reasons for attendance outside 10 minutes

Travel distance to the incident
Turn in time (On-Call and Day crew only)
Responding at normal road speed (AFAs)
Appliance not booked in attendance
Other

No. of incidents

34
15
8
4
11

## Attendance Performance Measure

First fire appliance attendance at Primary Building Fires within 10 minutes

\* One report was discarded due to being a late call.

\*\* Time of call to arrival at scene.

\*\*\* It should be noted that these are three independent averaged values, and therefore may not always add up.

# Response – On-Call Appliance Availability



**First On Call Appliance** **82.44%**

**All On Call Appliances** **71.79%**

**First On-Call  
Appliance  
Availability  
Q1 2021-22** **89.07%**

## On Call Appliance Availability Q1 2022-23

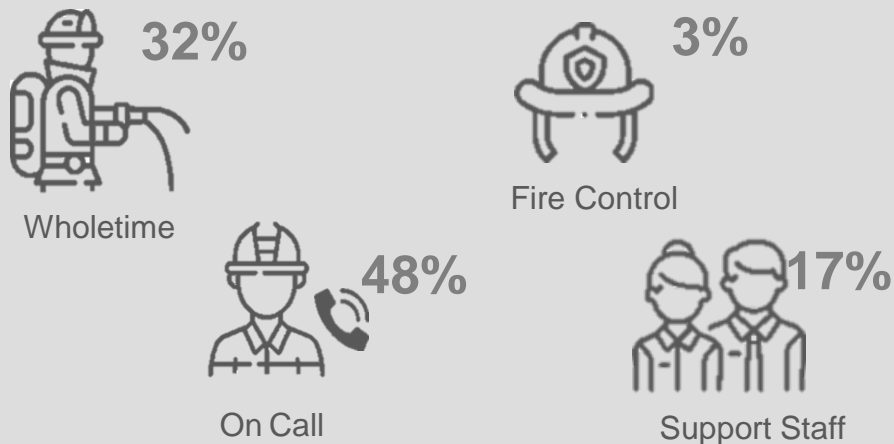
For Q1 2022-23, the first On-Call appliance availability was 82.44%.

When looking at all On-Call appliance availability for each fire station, there have been some changes compared to Q1 of the previous year:

- Hereford, Peterchurch, Bromsgrove, Pebworth, Pershore and Wyre Forest have dropped below 75%
- Eardisley and Worcester have increased to above 85%
- Broadway continued to have the lowest availability at 33.53%
- Ross-on-Wye continued to achieve the highest availability of 100%

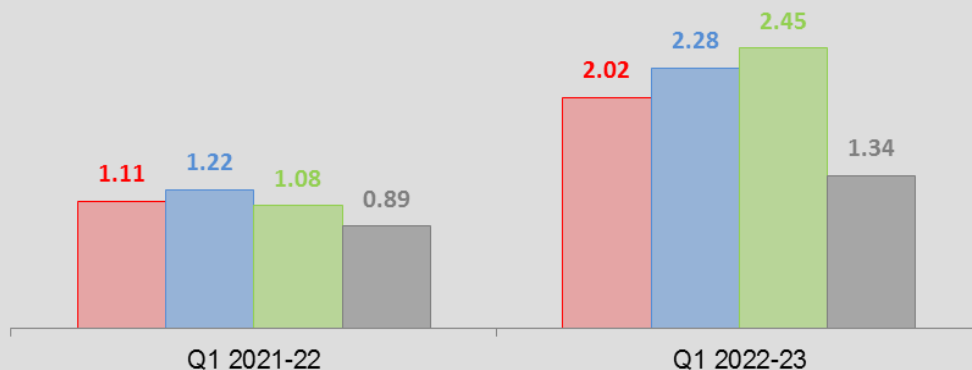
# People Q1 2022-23 (1 April – 30 June 2022)

## Overall Workforce Profile

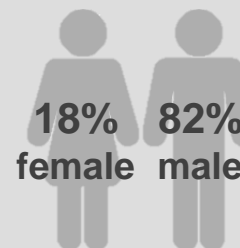


## Days/Shifts Lost Per Person

■ All Staff ■ WT ■ FC ■ Support Staff



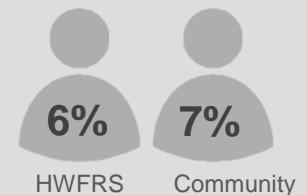
## Equalities



Female representation is the same as Q1 2021-22

## Ethnicity

A decrease of 1% in ethnic minority representation since Q1 2021-22



## Total Days/Shifts Lost \*

	Wholetime	Fire Control	Support Staff
Short Term Absence	291 51.96%	54 100.00%	147 100.00%
Long Term Absence **	269 48.04%	0.00 0.00%	0.00 0.00%

## Top 3 Reasons for Absence

- Mental Health - Stress
- Respiratory - Cold/Cough/Influenza
- Musculo Skeletal - Back

\*All sickness data do not include Covid-19 \*\*Long Term Absence is 28 calendar days or more