

## **Report of the Assistant Director: Prevention**

### **Annual Service Review 2021-22**

#### **Purpose of report**

1. This report seeks approval for the draft Annual Service Review 2021-22.
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#### **Recommendation**

***It is recommended that the Fire Authority considers the draft Annual Service Review 2021-22 and approves it for publication on the Service website.***

#### **Introduction and Background**

2. The Service produces a Fire Authority Annual Service Review and Annual Service Plan as part of its corporate planning process. The Annual Service Review provides a review of the previous year's activity and performance, and an overview of the Service organisation and budget. The Annual Service Plan is a look ahead to activities planned for the coming year: the Plan is reported elsewhere on your agenda.
3. The two report format was introduced last year as a replacement to the Fire Authority Annual Report, reflecting a change to a more accessible, visual and engaging style suited to an increasingly online audience.

#### **The Annual Service Review 2021-22**

4. The Annual Service Review provides information on the Service's main activities throughout the year. In addition to a wealth of information about the Service's frontline activities and incident statistics, the report has a focus on some of the highlights of work behind the scenes. The Service attended 7,418 incidents during 2021-22, an increase of 6 per cent on the previous year. This was largely accounted for by a 19 per cent rise in the number of Special Service incidents attended, particularly Road Traffic Collisions, which increased by 32 per cent. This may be related to the gradual opening up of the country following the relaxing of Covid-19 restrictions.
5. The Review also includes articles on the publication of the new Community Risk Management Plan 2021-2025 and the development of three Core Strategies setting out how the aims and priorities of the CRMP will be delivered through our Response, Protection and Prevention services. The year also saw another inspection by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS), which showed some

good areas of work as well as a number of areas for improvement which are being addressed. There was also a focus on Equality, Diversity and Inclusion (EDI) with a set of new strategic equality objectives plus three Members of the Fire Authority becoming EDI Champions.

6. The Review is included as Appendix 1.

### **Conclusion/Summary**

7. This report presents the Annual Service Review 2021-22, which is a look back at the range of work undertaken over the last year, including headline activities and incident statistics.
8. Subject to Fire Authority approval, the finalised report will be published on the Service website.

## Corporate Considerations

<b>Resource Implications</b> (identify any financial, legal, property or human resources issues)	The Annual Service Review provides information on resources necessary to support the implementation of Fire Authority objectives and priorities.
<b>Strategic Policy Links</b> (identify how proposals link in with current priorities and policy framework and if they do not, identify any potential implications).	The Review highlights key achievements and performance in delivering the Service's core purpose during 2021-22.
<b>Risk Management / Health &amp; Safety</b> (identify any risks, the proposed control measures and risk evaluation scores).	The Review reports on activity from the previous year.
<b>Consultation</b> (identify any public or other consultation that has been carried out on this matter)	Strategic Leadership Board consultation.
<b>Equalities</b> (has an Equalities Impact Assessment been completed? If not, why not?)	When preparing projects or other activities, departments are required to consider proposed actions against the Service's equality objectives as set out in the Equality, Diversity and Inclusion Plan 2020-25.
<b>Data Protection Impact Assessment</b> (where personal data is processed a DPIA must be completed to ensure compliant handling)	No personal data is processed in the Review.

## Supporting Information

Appendix 1 – Annual Service Review 2021-22 – separate enclosure