

Core Principle C:

Defining outcomes in terms of sustainable economic, social and environmental benefits

Supporting Principle	Behaviours and actions that demonstrate good governance in practice	Evidence of compliance	Status of compliance	Progress on 2019/20 Actions	2020/21 Actions
Defining outcomes	Having a clear vision, which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation's overall strategy, planning and other decisions	<ul style="list-style-type: none">• Saving More Lives Vision• Our Strategy – Core Purpose• Fire Authority Annual Report• Annual Statement of Assurance• Performance Management Framework	→	There were no actions identified for 2019/20	
	Specifying the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer	<ul style="list-style-type: none">• Previous consultations e.g. Wyre Forest Hub Consultation, CRMP	→	There were no actions identified for 2019/20	
	Delivering defined outcomes on a sustainable basis within the resources that will be available	<ul style="list-style-type: none">• 2020 Vision programme• Medium Term Financial Plan• Fire Authority Annual Report	→	There were no actions identified for 2019/20	

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	Identifying and managing risks to the achievement of outcomes	<ul style="list-style-type: none"> • Strategic Risk Register • 2020 Vision Programme Board • Programme Management and Support in place • Internal Audit • External Audit • Audit & Standards Committee • Corporate Objective of “Understanding Risk” supports the “Saving More Lives” Vision • Responding based on risk e.g. Service Risks Project, Risk Based Audit Programme 	→	There were no actions identified for 2019/20	
	Managing service users' expectations effectively with regard to determining priorities and making the best use of the resources available	<ul style="list-style-type: none"> • Previous consultations e.g. Wyre Forest Hub Consultation, CRMP 	→	There were no actions identified for 2019/20	
Sustainable economic, social and environmental benefits	Considering and balancing the combined economic, social and environmental impact of policies and plans when taking decisions about service provision	<ul style="list-style-type: none"> • Fire Authority Annual Report 	→	There were no actions identified for 2019/20	

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	Taking a longer-term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints	<ul style="list-style-type: none"> • Our Strategy – Core Purpose and Resourcing for the Future • Fleet Strategy 2016-2021 • Authority meetings held in public and decisions published • External Audit Plan • ICT Strategy • People Strategy 2020-2022 	→	There were no actions identified for 2019/20	
	Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs	<ul style="list-style-type: none"> • Medium Term Financial Plan, Council Tax Precept 	→	There were no actions identified for 2019/20	
	Ensuring fair access to services	<ul style="list-style-type: none"> • Our Values – we value diverse communities • Organisational Development & Challenge 	→		

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		<p>Group</p> <ul style="list-style-type: none"> • Ethical Framework • Equality Objectives • Equality Impact Assessments • Public Sector Equality Duty • Your Right to Know section of website • Targeting vulnerable groups e.g. Home Fire Safety Checks • Positive Action • Service Mission and Vision • Safeguarding Training • Safeguarding Awareness Assessments • Sustainability Reserve identified by Fire Authority CRMP recognising the need for sustainable finances, but also the wider issue of sustainability for the organisation – as well as supporting communities in respect to changing environmental impacts 			